



Technical Service Bulletin

91 TopView cameras do not work after deactivating transport mode

91 19 35 2053778/1 February 7, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, and Q8	2019	All	With TopView camera

Condition

Workshop findings:

- The TopView camera system does not work after deactivating the transport mode.
- The picture of the TopView cameras is black in the MMI screen.
- All views are affected.
- Please compare Figure 1 to the surrounding area view.



Figure 1. Example image for blackened Topview camera.

The following DTCs may be stored in the control module for driver assist systems, J1121 (address word 00A5):

- **DTC B13B901** (video cable for information electronics 1 - electric fault).
- **DTC U105400** (Infotainment control unit 1, no communication).

Technical Background

The MMI is deactivated in transport mode.

As a result, there are no video signals when initializing the control module for driver assist systems.

Production Solution

Not applicable.



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Service

1. After deactivating the transport mode, perform a CAN bus sleep on the vehicle by unplugging the diagnostic dongle, close all the doors, and wait approximately five minutes.
2. Afterwards the TopView camera system works properly again.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2053778) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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