



Technical Service Bulletin

70 Rattle noise in left front dash from head-up display

70 19 67 2044763/3 January 15, 2019. Supersedes Technical Service Bulletin Group 70 number 16-54 dated July 19, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2011 - 2017	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added MY 2017) Revised <i>Production Solution</i> (Adding solution information)
2	07/19/2016	Revised <i>Warranty</i> (Updated Service Number and labor operation)
1	07/07/2016	Initial publication

Customer states:

- When the vehicle is driven over poor road surfaces, creaking or rattling noises can be heard from the upper dash panel on the driver's side.

Technical Background

The upper and lower head-up display trim pieces are making contact, which causes the noise.

Production Solution

Improved head-up display panel trim.



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Service

Cover the trim of the head-up display with textile tape (part number D 373125A2), as shown (Figure 1). Ensure that the tape completely covers the edge of the trim.



Figure 1. Placement of textile tape.

Warranty


Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7018		
Damage Code:	0020		
Labor Operations:	Instrument panel trim remove + reinstall	7018 9999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2044763/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
D 373125A2	 Textile adhesive tape	0.1
See ETKA	Fasteners, Bolts, Nuts and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (2044763) are subject to change and/or removal.

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