

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74252 - 3rd row seats will not fully fold/ unfold when requested

Models : Range Rover Sport /
L494

Engineer Richard Attwood

Name :

Last 14 FEB 2019 09:06:09

Modified :

Category : Body

Symptom : 101000 Seating

Content : Issue

3rd row seats will not fully fold/ unfold when requested or may only partially fold/ unfold on Range Rover Sport 18/19 model years only.

Cause

Software issue

Action

CAUTION: This procedure requires a minimum of Pathfinder 208 loaded or later.

NOTE: The Jaguar Land Rover (JLR) approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation mode' if required.

1. Connect the JLR approved battery support unit.
2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
3. Follow the JLR approved diagnostic equipment prompts.
4. Select 'ECU Diagnostics'.
5. Select 'Driver Front Seat Module [DSM]'
6. Select 'Update ECU'
7. Follow all on-screen instructions to complete the task.
8. Select 'ECU Functions'.
9. Select 'Seat Calibration'
10. Follow all on-screen instructions to complete the task.
11. Select 'ECU Diagnostics'.
12. Select 'Passenger Front Seat Module [PSM]'
13. Select 'Update ECU'

14. Follow all on-screen instructions to complete the task.
15. Select 'ECU Functions'.
16. Select 'Seat Calibration'
17. Follow all on-screen instructions to complete the task.
18. When all of the tasks are complete, exit the session.
19. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.