



GROUP
BOD

MODEL
2016MY
Sorento (UMa)

NUMBER
112 (Rev 1, 09/20/2015)

DATE
September 2015

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: DOOR LATCH REPLACEMENT (SA195)

* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides the procedure to replace the door latches on 2015-2016 Sorento (UMa) vehicles, produced from March 1, 2015 through June 15, 2015. Affected vehicles exhibit an inoperative power door lock actuator. To prevent and/or correct this condition, replace all four (4) door latches with the improved parts, as detailed in the attached bulletin. Kia is requesting the completion of this Service Action on all affected vehicles, including dealer stock, prior to delivery. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



* NOTICE

A Service Action is a recall program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA195.

File Under: <Body>

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