



Preliminary Information

PIP5629 2019 Duramax Oil Life Monitor

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500/3500	2019	All	All	6.6 L5P	All
GMC	Sierra 2500/3500	2019	All	All	6.6 L5P	All

Involved Region or Country	North America
Condition	Some customers may have a concern that the engine oil life seems to be counting down too quickly.
Cause	This may be caused by a software anomaly.

Correction:

Engineering is aware of this issue and is working on a solution.

In the meantime, a customer may use one of the following to determine when the engine oil should be changed:

1. A customer may choose to use mileage or engine hours instead of the oil life monitor. In this case the customer should change the engine oil and filter every 7,500 miles (12,000 Km), 300 engine hours, or at least once a year, whichever comes first.

2. If available, an oil change reminder windshield sticker should be used to remind the customer of the next oil change interval using mileage, engine hours, or yearly, whichever comes first.

NOTE: Oil filter tightness should be 1 and ¼ turn after reaching hand tightness for cold start leak prevention.

Please share this information with the customer. This communication will be updated with any updates to this issue.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4086808	Engine Oil Life Monitor	.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	03/13/2019 - Created on



GENERAL MOTORS