



Preliminary Information

PIC6353 Digital Engine Coolant Temperature Gauge Disappears Over an Ignition Cycle

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Corvette	2017	All	All	All	All

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Involved Region or Country	North America
Condition	<p>The 7th generation Corvette is equipped with a reconfigurable Instrument Panel Cluster (IPC). This allows the driver to personalize both the appearance of the display, as well as which gauges he or she would like to monitor while driving. In this IPC, there are three different styles or "Themes" that can be selected. They are titled Tour, Sport, and Track. When in the Track Theme, there is an available screen where the customer is able to select 4 digital gauges in one view. See the two photos below for an example of this concern.</p> <p>The ECT gauge is visible in the first photo. It is missing in the second photo.</p>



Concern A customer may comment that after the vehicle's ignition has been turned off for an extended amount of time, when the ignition has been turned back on, the Engine Coolant Temperature Gauge (ECT) has actually disappeared from this screen.

Correction: This concern is caused by a software issue within the IPC.

This is a known issue and GM is currently working on a software fix for this concern.

Currently, there is no permanent repair, so do not make any attempts to resolve the concern.

As a temporary solution, the customer may select this gauge again to add it back to the display screen.

It will remain in place for the remainder of the ignition cycle, until the ignition is turned off for an extended amount of time again.

Once the new permanent software fix is released, this PIC will be converted into a bulletin with further repair instructions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Version History

Version	1
Modified	3/8/2019 - Created

