



TECHNICAL SERVICE BULLETIN

Adaptive Cruise Control - Unintended Deceleration

19-2004
18 January
2019

Model:

Ford 2019 F-150
2015-2016 F-150
2019 F-Super Duty

Issue: Some 2015-2016 F-150 vehicles built on or before 01-Feb-2016, 2019 F-150 vehicles built on 11-Oct-2018 and through 15-Nov-2018 and 2019 F-Super Duty vehicles built on 10-Oct-2018 and through 27-Nov-2018 equipped with adaptive cruise control may exhibit an unintended deceleration event while passing a large object such as a tractor trailer.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
JL3Z-17E811-AB	Front Bumper Trim Panel (2019 F-150)	1
FL3Z-17E810-AA	Front Bumper Trim Panel (2015-2016 F-150 3.5L/5.0L)	1
FL3Z-17E810-CA	Front Bumper Trim Panel (2015-2016 F-150 2.7L EcoBoost/3.5L EcoBoost)	1
HC3Z-17E811-B	Front Bumper Trim Panel / CCM Cover (2019 F-Super Duty)	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2019 F-Super Duty: Replace The Front Bumper Trim Panel (Do Not Use With Any Other Labor Operations)	192004A	0.3 Hrs.
2015-2016 F-150, 2019 F-150: Replace The Front Bumper Trim Panel (Do Not Use With Any Other Labor Operations)	192004B	0.3 Hrs.

Repair/Claim Coding

Causal Part:	17E810
Condition Code:	01

Super Duty Tool List

Drive	Tool Name
1/4"	Ratchet
1/4"	Torque Wrench
1/4"	6" Extension
1/4"	Power Tool
1/4"	10 mm Deep Socket
1/4"	10 mm Shallow Swivel Socket

Drive	Tool Name
	Pocket Screwdriver

F-150 Tool List

Tool Name
Trim Tool

Service Procedure

1. Is the vehicle a 2015-2016 F-150 built on or before 01-Feb-2016, a 2019 F-150 built on 11-Oct-2018 and through 15-Nov-2018 or a 2019 F-Super Duty built on 10-Oct-2018 and through 27-Nov-2018?
 - (1). Yes - proceed to Step 2.
 - (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 419-03B for normal diagnostics.
2. Is the customer complaining of intermittent unintended deceleration during adaptive cruise control operation?
 - (1). Yes - replace the front bumper trim panel (F-150) or cruise control module (CCM) cover (F-Super Duty). Refer to WSM, Section 419-03B.
 - Note: It is not necessary to remove the CCM.
 - (2). No - this article does not apply. Refer to WSM, Section 419-03B for normal diagnostics.

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