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Coding Information

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Title: LT Chrome Door Mirror Glare

Applies To: LTs built prior to Feb 2019 with chrome door mirrors . Going forward, all chrome mirrors will have a permanently molded-in anti-glare surface directly on the mirror housing. This includes replacement parts from the PDCs. These new mirror heads will not need the decal.

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

03/20/2019 - Updated article to address the new molded-in matte surface on mirror housings as of March 2019.
 04/04/2018 - Updated SRT from .25 to .30.
 04/02/2018 - Added P/N to Table in Service Parts Info and updated Step 2 to identify PDC as source for service parts.
 01/22/2018 - Updated Figure 2 to add Decal Orientation, corrected various typos.
 12/18/2017 - Author updated.
 12/15/2017 - Added Figure references. Renumbered last figure.
 12/14/2017 - Initial Article Release.

DESCRIPTION

This document will guide the user through the process of addressing headlight glares coming from the chrome door mirror on certain LT truck configurations with chrome door mirrors. Trucks built with chrome mirror housings in February 2019 will have a molded in anti-glare surface directly on the mirror housing. Anti-glare decals will not be needed for these new housings.

SYMPTOM(s)

Driver experiences light reflection/glare off of the inner surfaces of the door mirror housings reflecting from headlights of oncoming traffic.

SPECIAL NOTE: All chrome mirror housings manufactured as of Feb 2109 will have the molded-in "Anti-Glare" surface directly on the mirror housing. The manufacturing tools have been permanently changed to add the anti-glare feature directly to the housing and will no longer need a decal. **Mirror housings without the anti-glare surface have been discontinued and are no longer available.**

SPECIAL TOOL(s) / SOFTWARE

[Tools Resource Center](#)

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required
Anti-Glare Decal Set (Left & Right)	4115409C1	1

DIAGNOSTIC STEP(s)

Verify customer complaint of headlight glare coming from door mirror, see Figure 1. If confirmed, follow instructions under the 'Repair Section' below.



Figure 1: LT Chrome Mirror Shell

Oncoming Headlight Reflection

REPAIR STEP(s)

Step 1: Open a Technical Services Case File. If multiple VINS are affected, contact your local CSE (Customer Service Engineer)

Step 2: Obtain anti-glare decals from PDC.

ONCE ANTI-GLARE DECALS ARE RECEIVED, FOLLOW THE STEPS BELOW:

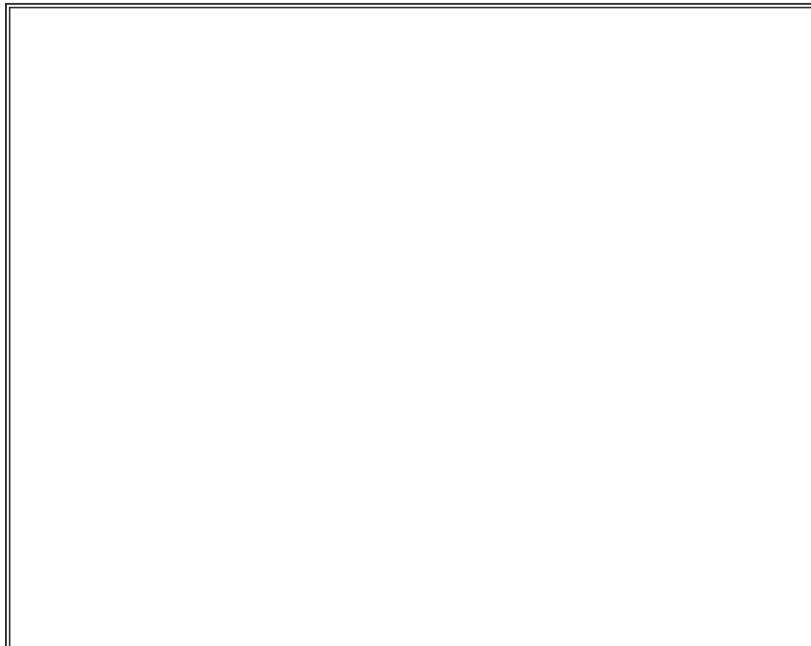




Figure 2: Decal Orientation

NOTE:

Be sure to review Figure 2 above to properly orientate the decals to correct mirror prior to installation as the actual decals received will not be marked as shown in Figure 2. Once you place the decal on the mirror it will be difficult to remove for adjustment.

Step 3: Begin with driver side mirror shell. Clean off chrome shell with Windex® or soap and water to remove all dirt, debris, and bug guts. Let mirror housing surface completely dry before proceeding to next step.

Step 4: See Figure 3 for guidance of decal installation. Begin applying decal at the **Rear Shell Edge** next to mirror near the bottom corner of the chrome shell. Guide the placement of the decal to the top of the mirror shell.

Note: Begin at approximately **15mm (0.6")** from the bottom of the chrome shell for best fit of decal.





Step 5: Rub out any bubbles to ensure decal is completely adhered to mirror shell surface.

Step 6: Repeat Steps 3-5 for passenger side mirror shell. See Figure 4 for completed installation.



WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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