



## VOLKSWAGEN DEALER COMMUNICATION

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### Repair Available – Service Action 60D8 / In-Line Fuses for Sunroof LED Modules

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** March 19, 2019

**Issue:** The power supply to the sunroof LED module was disabled under Safety Recall 60D1.

- Repair:**
- REPAIR AVAILABLE – March 20, 2019
  - Repair instructions available in ELSA/ServiceNet
  - **IMPORTANT: Vehicles without an-service date at the time Safety Recall 60D1 was performed are NOT eligible for this service action.**
  - Install in-line fuses for the left and right sunroof LED modules.
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** If your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to [upperorderlimits@vw.com](mailto:upperorderlimits@vw.com) to have additional parts released.

- Notes:**
- Vehicles: Certain 2018 MY Volkswagen Tiguan (USA: 34,400 / CANADA: 15,500)
  - Schedule owner repairs immediately
  - Owner mailing – March 2019

**U.S.A.:** Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the mobility program. Please refer to section 3.30 in the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.

**Canada:** Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*