



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 19M4 / Coolant Expansion Tank Tensioning Strap

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	
Date:	March 28, 2019		
Issue:	In certain vehicles, the coolant expansion tank may develop cracks over time.		
Repair:	<ul style="list-style-type: none">• REPAIR AVAILABLE – March 29, 2019: Install an additional tensioning strap to the coolant expansion tank.• Repair instructions available in ELSA/ServiceNet• Check daily campaign open inventory report or OMD for affected vehicles in inventory• Repair every affected inventory vehicle <u>before delivery to consumers</u>.		
Parts Department:	Dealers will be sent an initial allocation prior to customer notification. Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.		
Notes:	<ul style="list-style-type: none">• Vehicles: Certain 2008-2015 Model Year Audi R8 Coupe• Schedule owner repairs immediately• Owner mailing – April 2019		

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.