



Technical Service Bulletin

60 Rattle noise near central roof area

60 19 26 2054270/1 March 19, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2019	All	Not Applicable

Condition

Customer states:

- There is a rattling noise that sounds like it is coming from the central roof area or from the back of the sunroof assembly. This occurs mainly on rough roads.

Technical Background

The noise is caused due to a gap in the spacing between the sunroof frame and roller shade.

Production Solution

The gap has been removed in production.

Service



Note:

This repair is to be completed on both the left and right side of the assembly.

1. Remove the glass sunroof panel using the repair manual instructions.



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2. Close the roller shade by about 20cm (Figure 1).



Figure 1. Closing the roller shade.



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3. Loosen the roller shade from the drive cable and push the material back until the bolts are exposed, then remove the bolts completely (Figure 2 and 3).



Figure 2. Loosening the roller shade.



Figure 3. Remove the bolts.



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4. Remove the roller shade by sliding it backward and clean the mounting points as shown in Figure 4 and 5. Use the cleaning solution D 009 404 04.



Figure 4. Slide roller shade backward.



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Figure 5. Removing the roller shade.



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5. Push down on the roller shade pan and starting from the bottom of the guide rail, apply the 1mm thick felt tape and fold them forward and over to the top of the guide rail (Figure 6 and 7).



Figure 6. Applying felt tape.



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Figure 7. Apply felt tape on points shown.

6. Reinstall the bolts to the roller shade and apply thread locker and torque to 3Nm.



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7. On the front of the sunroof guide rail, loosen that bolt by 3mm. Lift the guide rail, closing the gap between the rail and the plastic head section. Apply lube paste G 060 576 7A2 between the two panels and also under the head of the bolt on the guide rail. Be careful to not get the lube paste on the threads of the bolt. Reinstall the bolt and tighten to 5Nm. (Figure 8).



Figure 8. Loosen bolt and apply lube paste between these panels and under the bolt head. Reinstall bolt and torque to 5Nm.

8. Reinstall the roller shade per the repair manual instructions. Pull the roller shade material and secure the drive cable to the assembly. Install the glass panel and align the glass per the repair manual instructions.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6028		
Damage Code:	0020		
Labor Operations:	Glass tilting roof panel remove + reinstall	6039 1900	See SRT
	Sun shade removal + reinstall	6070 1950	See SRT
	Apply felt tape and lube paste	6028 9999	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2054270/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
G 060567A2	Lubricant	.01
000979950	Felt Adhesive Tape	.01



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Additional Information

All parts and service references provided in this TSB (2054270) are subject to change and/or removal.

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