

Technical Service Bulletin

40 Transport blocks removal during PDI

40 19 94 2054386/1 March 19, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2019	000001 - 087562	With Sport Suspension

Condition

Customer states:

Noises from the front suspension.



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Technical Background

Due to a process optimization in the assembly line, the transportation block concept has been modified for A6/A7 vehicles equipped with Sport Suspension (PR Code 1BE).

There might be a situation where the upper blocks stay inside the dust boot and are not visible to the technician (Figure 1).

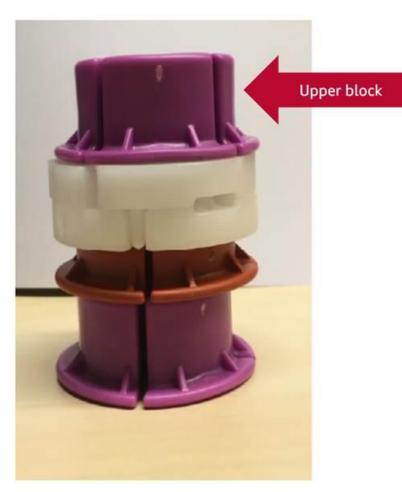


Figure 1. Upper block.

Production Solution

Not applicable.

Service

During PDI inspection for vehicles equipped with Sport Suspension (PR Code 1BE).

Ensure the removal of all transport block from front suspension.

If the blocks are not removed, there could be damage to the front bump stops.

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Figure 2 shows the current installation position in the vehicle as a reference (always look inside the dust boot to be 100% sure there are no transport blocks left inside the boot).

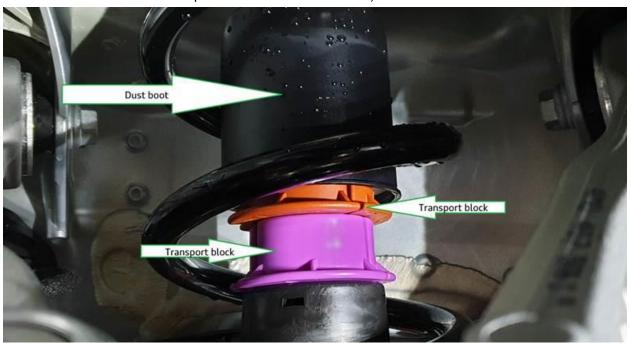


Figure 2. Transportation blocks shown installed.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2054386) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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