

**On-car analysis list from February 21st, 2019
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19	All	All	Heat Shield	Customer states noise from heat shield (untouched vehicles)
	Beetle, ATLAS, Tiguan LWB, Passat, Jetta	18-19	All	All	MIL-on P0456	Customer states MIL-on (Must have P0456 and DMTL previously replaced) (untouched vehicles)
	Tiguan LWB	19	All	All	MIL-on P11AD, P11AE, P11AF	Customer states MIL-on (Must have one or all of P11AD, P11AE, P11AF) (untouched vehicles)
Body	ATLAS	18	All	All	2nd Row Seat Noise	Customer states 2nd row seat rattles while driving (ONLY VEHICLES AFTER VIN JC555474) (untouched vehicles)
	Jetta	19	All	All	Front window(s) noisy during operation	Customer states front window(s) noisy during operation (untouched vehicles)
	Tiguan LWB	18	All	All	Windshield Trim - Trim Loose/Warped	Windshield Trim - Trim Loose/Warped (untouched vehicles)
Chassis	ATLAS	18	All	All	Suspension Noise	Customer states noise from front suspension while driving (vehicles after VIN JC548465) (noise must be from Control Arm area) (untouched vehicles)
	Jetta	19	All	All	Rear Speed Sensor	Customer states MIL-on and/or multiple warning lights (MUST include any of the following faults associated with the rear wheel speed sensor: C101C01, C101D01, C101C11, C101D11, C101C12, C101D12, C101C14, C101D14, C101C29, C101D29, C10E2F0) (untouched vehicles)
	Tiguan LWB	18-19	All	All	Rear Speed Sensor	Customer states MIL-on and/or multiple warning lights (MUST include any of the following faults associated with the rear wheel speed sensor: C101C01, C101D01, C101C11, C101D11, C101C12, C101D12, C101C14, C101D14, C101C29, C101D29, C10E2F0) (untouched vehicles)
Electrical	Passat	19	All	All	Kessy Inoperative	Customer states Kessy inoperative possibly with "Keyless Defective" in MFI (Must have at least one or more of B117213, B117313, B117413 in Kessy Module) (untouched vehicles)
	Jetta, Passat	18	All	All	Airbag Light	Airbag light on with Fault Code B200000 in the Airbag Control Module (untouched vehicles)