



# Technical Service Bulletin

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## 57 Service key was disabled/does not work, J393 is being replaced or updated

57 19 52 2042363/7 January 14, 2019. Supersedes Technical Service Bulletin Group 57 number 17-37 dated March 22, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2015	See ELSA	Not Applicable
S8	2017	See ELSA	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header data (Added VIN)
6	03/22/2017	Revised header data (Added VIN)
5	01/25/2017	Revised header data (Added VIN)

Service Key does not work because it has been disabled for this VIN.



### Note:

Before any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 0005), this bulletin must be observed.

## Technical Background

Service Key functionality has been disabled in the comfort system central control module for this specific VIN because of a customer complaint of a chirping sound. The sound originates from the Advance Key antenna, and when Service Key is disabled, the sound subsides.

## Production Solution

Not applicable.



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## Service

After any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 0005), the following VIN-specific code must be entered into the comfort system central control module, J393 (address word 0005):

**0D A7 2F CE 00 00 00 00 00**

(To enter the code: Through ODIS, right-click on **19 Gateway** and select **Control Module OBD** in the drop-down menu, then select **Coding**.)

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2042363) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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