

01 Coolant loss from coolant valve, engine warning light on, "Limp Home" mode active, cabin heating is insufficient

01 19 99 2033806/9 January 10, 2019. Supersedes Technical Service Bulletin Group 01 number 16-80 dated October 13, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
A4	2012 - 2013	All	Not Applicable	
A4	2014	N000001 - N000184 A000001 - A247958	Not Applicable	
A5	2012	All	Not Applicable	
A5	2013	000001 - 077920 900000 - 903086	Not Applicable	
A5 Cabriolet	2012 - 2013	All	Not Applicable	
A5 Cabriolet	2014	000001 - 000174 900000 - 900019	Not Applicable	
A6, A7	2012	All	Not Applicable	
A6, A7	2013	000001 - 155596	Not Applicable	
Q5	2012 - 2014	All	Not Applicable	
Q7	2011 - 2013	All	Not Applicable	
Q7	2014	000001 - 000973	Not Applicable	
TT	2012 - 2014	All	Not Applicable	

Condition

REVISION HISTORY					
Revision	Date	Purpose			
9	-	Revised bulletin (Updated to 2019 standard)			
8	10/13/2016	Revised header (Removal of A8)			
7	07/21/2015	Revised title (Changed prefix to "01")			
		Revised <i>Production Solution</i> (Updated to show that solution is now implemented)			

The customer may have one or more of the following concerns:



- MIL on.
- · Climate system heating performance is insufficient.
- Coolant level warning is on.
- · Engine temperature is elevated.
- "Limp Home" mode is active.

Workshop findings:

The results of the diagnosis based on the customer concern may reveal one or more of the following:

One of the following faults may be stored in the transmission control module (TCM), J217 (address word 0002):

- DTC P275300 (Transmission Fluid Cooler Control Circuit Open)
- DTC P275500 (Transmission Fluid Cooler Control Circuit High)
- Coolant loss is found from one or more control valves: N82, N509, or N488. Coolant may have migrated into the wiring harness through the connector and into various control units.
- Climate system heating performance is insufficient due to coolant loss as a result of coolant migration in the
 electrical harness, faults in 08-Heating and Air Conditioning Electronics that result from coolant migration in the
 electrical harness, or a faulty N82 control valve.

Technical Background

Inspection of the coolant control valves N82, N509, or N488 reveals the presence of coolant inside the electrical connector as shown in the illustration (Figure 1).

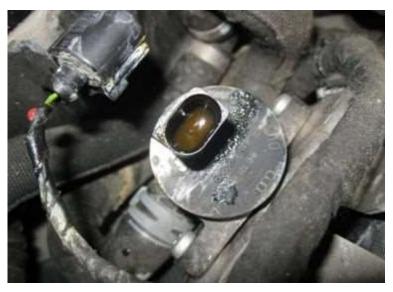


Figure 1. Coolant residue in the connector housing of the coolant regulating valve.



The connectors, wiring harness, and/or connected control units may have been damaged from exposure to coolant (Figure 2).



Figure 2. Corrosion formation on the connector pins.

Production Solution

Improved coolant control valves are installed in production.



Service

- 1. Diagnose the defective coolant valve (N82, N509, or N488) using Guided Fault Finding (GFF) where the stored DTCs are found.
- 2. Replace the defective coolant valve.

Tip: Check the connectors, wiring harness, and connected control units for coolant damage. Perform repairs as necessary.

Warranty

Claim Type:	 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 			
Service Number:	When servicing N82: 8015 When servicing N488 or N509: 1945			
Damage Code:	0050			
Labor Operations:	See Elsa for the specific model being serviced for this concern For solenoid valve N82:			
	See Elsa for specific labor operations For solenoid valves N488 or N509:	8015 9999	Use actual time	
			1	
	See Elsa for specific labor operations	1945 9999	Use actual time	
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 50 TU)	
	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	No allowance	0 TU	
Claim Comment:	As per TSB #2033806/9			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Required Parts and Tools

Please reference ETKA using the VIN of the subject vehicle to ensure that the correct valve is being ordered.					
Part Number	Part Description	Quantity			
4H0121670A	Solenoid valve	01			
4H0121671D	Solenoid valve	01			
See ETKA	Fasteners, Bolts, Nuts and Screws as needed per the Repair Manual	See ETKA/ELSA			

Additional Information

All parts and service references provided in this TSB (2033806) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.

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