



TECHNICAL SERVICE BULLETIN

XL/XLT - Instrument Panel Warped/Separated At Defrost Vents

19-2041
15 February
2019

Model:

Ford 2015-2019 F-150

Issue: Some 2015-2019 F-150 XL/XLT vehicles may exhibit warping/separation of the instrument panel at the defrost vents. To resolve the condition, replace the instrument panel upper section.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2015-2019 F-150
- XL or XLT trim level

Parts

Part Number	Description	Quantity
KL3Z-1504320-SA	Instrument Panel	1
W714409-S439	Upper Steering Shaft Bolt	1
W712250-S437	Steering Column Bolts	2
W716538-S450B	Steering Column Nuts	2
W717731-S451	Front Seat Bolts	8

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty coverage. Warranty/ESP coverage limits/policies are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool. For repairs covered by the New Vehicle Limited Warranty, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

Labor Times

Description	Operation No.	Time
2015-2019 F-150 40/0/40 Police/Special Service Vehicle (SSV): Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041A	6.0 Hrs.
2015-2019 F-150 40/20/40: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041B	6.2 Hrs.
2015-2019 F-150 With Center Console: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041C	6.5 Hrs.
2015-2019 F-150 Floor Shift: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041D	7.0 Hrs.

Repair/Claim Coding

Causal Part:	1504320
Condition Code:	31

Service Procedure

For repairs covered by the New Vehicle Limited Warranty, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

1. Inspect the instrument panel. Does the instrument panel exhibit a warp/separation at the defrost vent as shown in Figures 1 and 2?

(1). Yes - proceed to Step 2.

(2). No - this article does not apply. Refer to the Workshop Manual (WSM), Section 501-12.

Figure 1

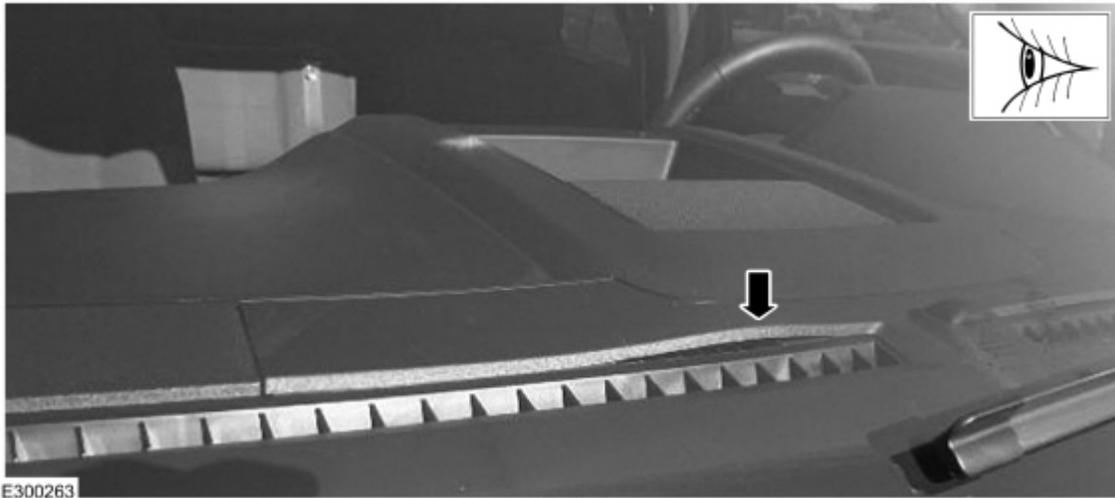
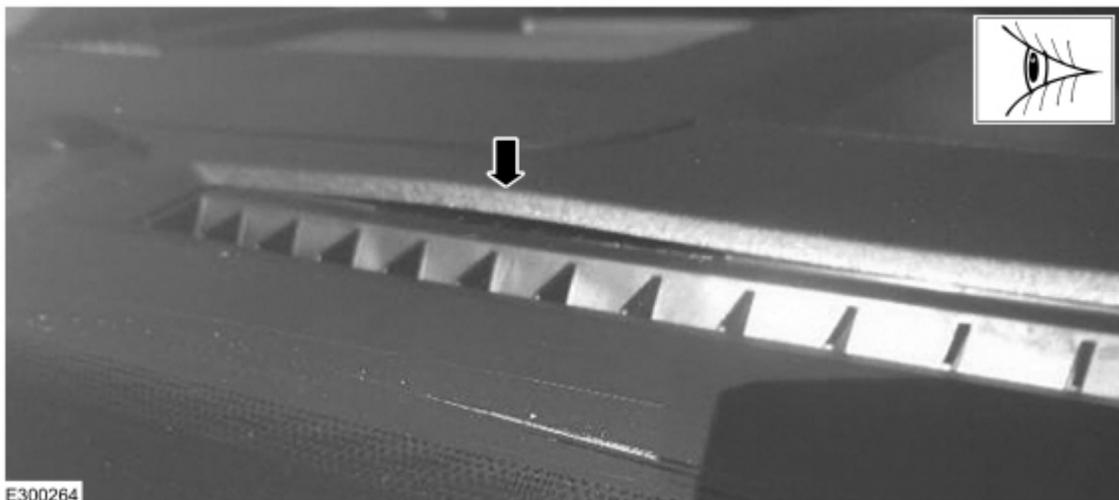


Figure 2



2. Replace the instrument panel upper section. Refer to WSM, Section 501-12.

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