

# Technical Service Bulletin

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b> <b>REAR A/C VENT COVER LOOSE / DETACHED FROM CARPET</b>	<b>Bulletin No.:</b> 09-016/19
	<b>Last Issued:</b> 03/28/2019

## APPLICABLE MODEL(S)/VINS

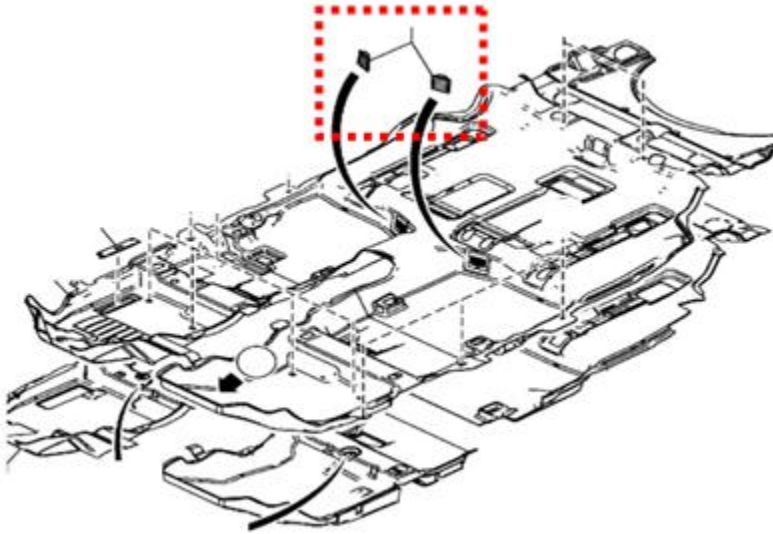
2016-2018 CX-9 vehicles with VINs lower than JM3TC\*\*\*\*\*222848 (produced before Feb. 7, 2018).

## DESCRIPTION

Some customers may notice the rear A/C vent cover is loose / detached from the carpet, which may also be torn or damaged. This concern may be caused when excessive force is applied to the A/C vent cover clip, resulting in a loose or dislodged vent cover. To eliminate this concern, the clip position and configuration of the rear A/C vent cover have been changed to improve its durability.



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## REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the carpet with a modified one according to the instructions on MGSS online (FLOOR COVERING REMOVAL/INSTALLATION).

### NOTE:

- New modified carpet includes new modified A/C vent covers (K131-68-6D1 02).
- If vent covers become loose or detached in the future, replace the vent covers separately.
- New modified vent covers are not compatible with old carpet. New modified vent covers are only compatible with new modified carpet.
- The selector lever component and bracket do not need to be removed.

3. Verify the repair.

## PARTS INFORMATION

Part Number	Description	Qty.	Note
TK79-68-670E 03	Mat, Floor (Carpet)	1	US
TK80-68-670E 03	Mat, Floor (Carpet)	1	US
TK93-68-670F 03	Mat, Floor (Carpet)	1	MEXICO
TK94-68-670F 03	Mat, Floor (Carpet)	1	MEXICO

**NOTE:** Check the GEPC to order the correct carpet (MAT, FLOOR) for the subject vehicle.

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**WARRANTY INFORMATION****NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	9A
Part Number Main Cause	****-68-670* 03 (Select and enter the part number of floor covering applicable to the subject vehicle from "Parts Information".)
Quantity	1
Operation Number / Labor Hours:	XXP8PARX / 2.1 Hrs. Includes: Floor covering, RR

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