



Technical Service Bulletin

96 Trunk lid opens unintentionally when parked

96 19 34 2048927/2 March 12, 2019. Supersedes Technical Service Bulletin Group 96 number 17-21 dated December 6, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2010 - 2019	All	Not Applicable
Q5	2009 - 2018	All	Not Applicable
Q7	2017 - 2018	All	Not Applicable
Q8	2019	All	Not Applicable
A6, A7	2011 - 2019	All	Not Applicable
A4, A5, and A5 Cabriolet	2008 - 2018	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Model Years) Revised <i>Service</i> (Updated information and added tables) Revised <i>Additional Information</i> (Added reference)
1	12/06/2017	Initial publication

Customer statement:

- The trunk lid has opened itself unintentionally.

Workshop findings:

- No DTC(s) are logged.

Technical Background

The vehicle reacts to a signal from the remote key which was unintentionally sent by the customer.=



Technical Service Bulletin

Production Solution

Not applicable.

Service

To minimize the risk of an unintentional opening of the trunk lid with the remote control, the response time between the rear lid and the key remote can be increased.

To change this time adaptation, in Guided Functions of the comfort system central control module, J393 (address word 0046), perform the applicable adjustment listed below for your vehicle and key type.

To check the locking/unlocking request history of the Central Locking system, check the applicable measured value blocks (MVB) for your vehicle and key type. This can help explain to the customer what occurred. See TSB 2022032: *57 Vehicle locking system, diagnostic information* for additional information on these measuring value blocks.

A4 (8K), A5 and A5 Cab (8F) A6/A7 (4G), A8 (4H), and Q5 (8R) (Figure 1):

Rear Lid Response Time

- Adaptation Channel: 64 “operating time of rear lid remote control”
- Max Time: 5 Seconds
- Each Increment: 20 mS

Measured Value Blocks

- Number Of Events: 5
- MVB Range: 50-54



Figure 1. Key for A4 (8K), A5 and A5 Cab (8F) A6/A7 (4G), A8 (4H), and Q5 (8R).

A4 (8W), A5 (F5), Q5 (FY), and Q7 (4M) (Figure 2):



Technical Service Bulletin

Rear Lid Response Time

- Adaptation Channel: “Operating time for opening rear lid with remote control”
- Max Time: 5 Seconds

Measured Value Blocks

- Number Of Events: 20
- MVB Range:: “History data central locking ” ** “the last event”



Note:

MVB is only available from software version 0344.



Note:

Rear Lid Response Time adjustment does not apply to the key remote with the 2X press (Figure 03).



Figure 2. Key for A4 (8W), A5 (F5), Q5 (FY), and Q7 (4M).



Figure 3. Unable to change rear lid response time for a key with a 2X button.

A6 (4A), A7 (4KA), A8 (4N), and Q8 (4MN) (Figure 4):



Technical Service Bulletin

Rear Lid Response Time:

- Adaptation Channel: “Operating time for opening rear lid with remote control”
- Max Time: 5 Seconds

Measured Value Blocks

- Number Of Events: 20
- MVB Range:: “History data central locking ” ** “the last event”



Figure 4. Key for A6 (4A), A7 (4KA), A8 (4N), and Q8 (4MN).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2022032, *57 Vehicle locking system, diagnostic information.*

All parts and service references provided in this TSB (2048927) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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