



# Technical Service Bulletin

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## 96 Multiple failure messages for driver assistance with the airbag malfunction indicator active

96 19 32 2054120/1 March 4, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, and Q8	2019	All through March production	Not Applicable

## Condition

### Customer states:

- All driver assistance systems are inoperative.
- A Pre Sense malfunction is displayed in the instrument cluster.
- The airbag warning lamp is active in the instrument cluster.
- The airbag functions normally.

### Workshop findings:

The following DTCs may be stored in the airbag control module, J234 (address word 0015):

- **DTC B101604** (Frt. Pass. Side airbag disabled indicator lamp Faulty).
- **DTC B12F104** (Indicator lamp for front passenger airbag Faulty).
- **DTC B151304** (Front passenger airbag indicator lamp, text lighting Faulty).

## Technical Background

The indicator lamp diagnostics is too sensitive.

## Production Solution

New dome light module software addresses the condition.

## Service

1. If the DTCs are static, please perform a sleep cycle on the vehicle.
2. Clear the DTCs and release the vehicle.
3. If the DTCs do not clear after a sleep cycle or they come back, please contact TAC for further assistance.



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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9620		
<b>Damage Code:</b>	0040		
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2054120/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2054120) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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