

View Message

Sent on	03	21	2019	Expires on	05	21	2019
---------	----	----	------	------------	----	----	------

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject Product Update: 2019 Civic Fuel Level Sensor Software Update (P0461)

DATE: March 21, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Update: 2019 Civic Fuel Level Sensor Software Update (P0461)

Today, March 21, 2019, American Honda is announcing a Product Update for certain 2019 Civic 2-door and 4-door vehicles to address a fuel sensor software programming error. Do an iN VIN status inquiry to **determine which units in your inventory are affected.**

American Honda requests that all vehicles be updated prior to sale to ensure customer confidence and satisfaction.

PROBLEM

The PCM software misinterprets sensor inputs as a fuel sending issue, and sets DTC P0461: *Fuel Level Sensor(Fuel Gauge Sending Unit) Circuit Range/Performance Problem.*

REPAIR

Update the FI-ECU with improved software.

PARTS

There are no parts associated with this repair.

TOOLS

Software for updating vehicles will be available for dealer download as of March 21, 2019. Service Bulletin 19-035 has detailed information on update programming codes.

SERVICE BULLETIN

Service bulletin 19-035, *Product Update: Fuel Level Sensor DTC P4061 Software Update*, has been posted to the Service Information System (SIS) as of March 21, 2019. It includes software, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda requests that all vehicles be repaired prior to sale and expects to complete initial customer notification by the end of April 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.