



# Technical Journal

TITLE:

**Tailgate opening by foot movement detection**

<b>REF NO:</b> TJ 34502.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2019-02-21	<b>STATUS DATE:</b> 2019-02-26
<b>FUNC GROUP:</b> 8321	<b>FUNC DESC:</b> Boot lid; tailgate	Page 1 of 3	

“Right first time in Time”

## Attachment

File Name	File Size
XC90 Skid plate.PNG	0.2106 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX							2016-2099		0000001-9999999	201505-209952
536							2019-2099		0000001-9999999	201746-209952

## CSC Customer Symptom Codes

Code	Description
4B	Power Operated Tailgate/Opening with foot movement does not work

## VST Operation Number

## DTC Diagnostic Trouble Codes

## Text

**DESCRIPTION:**

If customer complains of difficulties opening the tailgate by using foot movement detection, follow recommendation under “Service” first.

**SERVICE:**

Before any fault tracing, software upgrade or part replacement, make sure the method to use foot movement sensor is known by the customer.

See attached videos:

S90 - [link](#)

V90 - [link](#)

XC60 - [link](#)

XC90 - [link](#)

Note: This is applicable to all vehicles equipped with a Power operated tailgate/trunk. XC90 with skid plate, the sensor is located on the left side of the rear bumper (see attached photo).

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 8321.

**To view TJ attachment continue to next page. This TJ has one attachment and four imbedded videos.**

