

Technical Journal

TITLE:

Tailgate opening by foot movement detection

REF NO: TJ 34502.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada		
3 US 7	PARTNER: '510 Volvo Car USA	ISSUE DATE: 2019-02-21	STATUS DATE: 2019-02-26	
FUNC GROUP: 8321	FUNC DESC: Boot lid; tailgate	Page	1 of 3	

"Right first time in Time"

Attachment

File Name	File Size			
XC90 Skid plate.PNG	0.2106 MB			

Vehicle Type

Type	AND LOCAL	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX							2016-2099		0000001-9999999	201505-209952
536							2019-2099		0000001-9999999	201746-209952

CSC Customer Symptom Codes

Code	Description
4B	Power Operated Tailgate/Opening with foot movement does not work

VST Operation Number

DTC Diagnostic Trouble Codes

Text

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DESCRIPTION:

If customer complains of difficulties opening the tailgate by using foot movement detection, follow recommendation under "Service" first.

SERVICE:

Before any fault tracing, software upgrade or part replacement, make sure the method to use foot movement sensor is known by the customer.

See attached videos:

S90 - <u>link</u>
V90 - <u>link</u>
XC60 - <u>link</u>
XC90 - link

Note: This is applicable to all vehicles equipped with a Power operated tailgate/trunk. XC90 with skid plate, the sensor is located on the left side of the rear bumper (see attached photo).

VEHICLE REPORT:

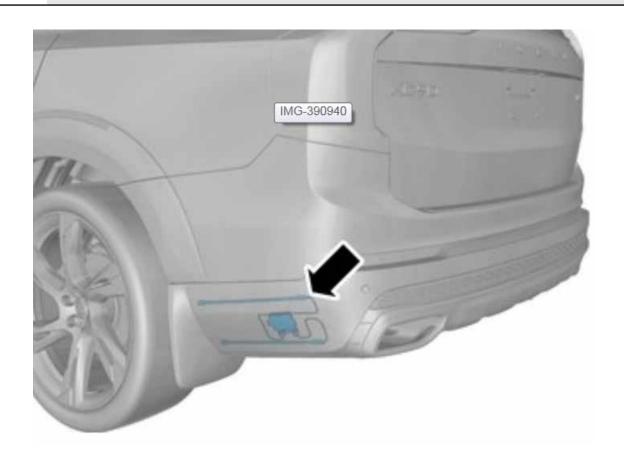
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8321.

To view TJ attachment continue to next page. This TJ has one attachment and four imbedded videos.

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