

# Latest Vehicle Concern Fixes



NGI IMC Recovery Process	XCL – NGI InControl Touch Pro
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• InControl Touch Pro Inoperative</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• IMC software</li><li>• Download corruption</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Local Technical Support is now able to perform on the spot NGI IMC recovery's.</li><li>• Tools required:<ul style="list-style-type: none"><li>• Ethernet cable kit (Retailer - Mandatory JLR equipment via Bosch)</li><li>• Ethernet cable kit \$12 / IMC \$5,000.</li></ul></li><li>• Please reference bulletins for additional InControl Touch Pro concerns:<ul style="list-style-type: none"><li>• SSM 73798 – Jaguar</li><li>• SSM 73799 – Land Rover</li><li>• Please insure diagnostic tool has Google Chrome internet browser installed.</li></ul></li></ul>	

