

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74312 - `Traction Reduced - 2 Wheel Drive Only` warning message displayed on the instrument cluster

Models : F-Pace / X761

XE / X760

XE / X760 (China L2C)

XF / X260

XF / X260 (China L2C)

Engineer Christian Bradley

Name :

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Modified :

Category : Electrical

Symptom : 206000 Warning Indicators

Content : Subject/Concern:

"Traction Reduced - 2 Wheel Drive Only" Warning message displayed on the instrument cluster (IC) - One or more of the following DTCs will be stored in the Transfer Case Control Module (TCCM) : P1889-18, P1889-19, P1889-1F, P188E-11, P188E-12 and P188E-13.

Affected Vehicle Range:

Jaguar F-Pace MY17-18

Jaguar XF MY 17-18

Jaguar XE MY 16-18

Markets:

All

Condition Summary:

Situation:

One or more of the DTC's P1889-18, P1889-19, P1889-1F, P188E-11, P188E-12 and P188E-13 will be stored in the TCCM (Transfer Case Control Module).

The customer may also express a concern of a "juddering" type noise that can be heard when steering is in the full lock position, parking or T-junction pull-away.

Cause:

The transfer case pump internal failure.

Action:

Should a customer express this concern, follow the diagnostic procedure below.

Check Transfer Case actuator serial number.

If serial number is 10854770 or greater

1. Refer to the Diagnostic and Testing section of the TOPIx workshop manual section 307-07
2. Go to Symptom "Traction Reduced - 2 Wheel Drive Only" and continue to the pinpoint tests if necessary.

If serial number is 10854769 or lower replace the transfer case actuator. Please ensure that local warranty policy guidelines are followed prior to component replacement.

Please Note - Do not replace the Transfer Case Assembly for this fault.

Deleted - for reference only