

Subject		Market	
<b>Bluetooth Hands Free Call Echo</b>		USA	
Service Category		Section	
Audio/Visual/Telematics		Cellular Communication	
Applicability			
All Applicable Models			

**APPLICABLE VEHICLES**

2016-2019	Highlander	2016-2019	Prius
2017-2018	Avalon	2016-2019	Tundra
2016-2019	Sienna	2017-2018	Avalon HV
2016-2018	Prius V	2018	Yaris
2016-2019	Tacoma	2017-2019	4Runner
2016-2019	Sequoia	2019	Highlander HV

**CONDITION**

Some customers may experience echoing on the line calling the vehicle when using Bluetooth Hands Free. This is caused by the phone Hands Free volume being too low. These settings may need to be reapplied any time the phone is paired to a new head unit, a phone update is applied, or the phone is un-paired and re-paired.

**RECOMMENDATIONS**

Initiate a phone call and increase the volume on the phone to max volume using the volume up button on the side of the phone, then lower the head unit volume to 45 or lower.

**LINK REFERENCES**

This Tech Tip does not contain any link references