



Retention and Satisfaction – Fixed Operations
Published February 27, 2019
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Lexus, A Division of Toyota Motor Sales, USA
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Plano, TX 75024
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To: All Lexus Dealers
From: Lexus Fixed Operations

CUSTOMER SUPPORT PROGRAM ZLJ

Certain 2006 – 2008 Model Year Lexus IS 250 and IS 350 Vehicles
Certain 2008 Model Year Lexus IS F Vehicles
Coverage for Driver Side Knee Airbag Inflator Connector

- Customer Support Program ZLJ Dealer Letter and Q&A are now available on TIS.

Refer to the Dealer Letter and Q&A for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.