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February 8, 2019

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain DRM12he, AF1360, and LR7-56he Chipper and Chassis Units.

Refer to SIL 705 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 705, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Creedmoor Operations
Creedmoor, NC

SIL 705

Service Information Letter

Date: February 8, 2019

Units Affected: DRM12he, AF1360, LR7-56he Chipper and Chassis Units (See attached list)

Modular Production System Chipper Upgrades

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

The Modular Production System (MPS) uses a hydraulic power system in place of the traditional engine on a chipper. The system converts mechanical energy from the chassis through a PTO and delivers it to the tow-behind chipper. Some customers have reported issues with components or systems on the MPS and this SIL explains a number of updates that are available. An attached list will show the updates that are needed for each unit serial number.

The updates to the Modular Production System include the following items:

- The Electronic Feed Control (EFC) sensor is being replaced with a new stainless steel sensor and new installation hardware for better reliability.
- The addition of a filter screen to the chipper manifold valve cartridge to improve reliability in the presence of contaminants.
- Improved hardware, brackets, and bushings to upgrade the hardware on the MPS split-shaft PTO assembly.
- A new magnetic pickup sensor coil with internal protection against voltage spikes.
- An updated primary module to improve start switch functionality.

Altec recommends that kits be ordered and the improvements be completed no later than 90 days after receiving this SIL.

- 990704669 should be used for DRM12he units being updated
- 990753669 should be ordered for AF1360 or LR7-56he needing updates

Use the attached unit list to order the proper kits for specific units and only install the recommended kits on the specific serial number unit. Call 1-877-GO ALTEC (1-877-462-5832) to order the kits needed.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$180 for the labor to perform this repair. There is no warranty reimbursement for the inspection. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.