

Outside Door Handle Cracks/Breaks

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Macan	2015-2019	95B	N/A	N/A

Revision History

Revision	Release Date	Changes
0	January 17, 2019	Original document

Customer Concern

The outside door handle may crack and break. It initially looks like the paint is cracking, but will grow to larger size cracks.



Technical Background

A material incompatibility in the handle itself has been found to cause this issue.

Service Information

The door handle should be replaced. All old parts have been removed from stock. New part numbers have a C index:

95B.837.205.C

95B.837.206.C

Production Information

An improved door handle has been implemented into production as of 11/22/2018.

Warranty

If the front door handle is defective, then the job line should be booked to 5711L or 5711R depending on which one failed. If both failed, then the job line must be booked to 57110.

If the rear door handle is defective, then the job line should be booked to 5811L or 5811R depending on which one failed. If both failed, then the job line must be booked to 58110.

Additional Information

Please ensure pictures of the cracked handle(s) are attached to the PQIS job per policy guidelines.

Search Items

Door; handle; crack; break; paint

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