

Complaint - Engine Support Broken: Replacing Both Engine Supports (179/18)

Model Line: **Panamera (971)**

Model Year: **As of 2017 up to 2018**

Equipment: V6 engine

Subject: **Engine support**

Information: **In the event of a customer complaint reporting that the vehicle or engine vibrates/shakes and/or if diagnostics confirms that an engine support is broken, both engine supports must be replaced.**

Parts Info:



Information

The following points must be observed in relation to the part numbers listed below and the relevant vehicle (depending on equipment):

- **Particular/modified components**, whose part numbers are listed accordingly, are **required for the remedial action**.
- **Part number indexes will increase over time**. Before performing repairs, cross reference with PET (Porsche Spare Parts Catalog), for newer parts (higher index).
- **PET must be checked** to determine if additional components are needed.

9A7.199.307.10 ⇒ Engine support (left)

9A7.199.308.10 ⇒ Engine support (right)

Invoicing:



Information

The labor operations required for standard repairs are not listed here.

The labor operations must be invoiced according to the Labor Operation List.

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	10310	Engine carrier
Damage type (SA4)	1511	Broken

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