

COMAND Online: Satellite Radio Preset Loss

Topic number	LI82.85-P-069436
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	02-19-2019
Validity	Model 205, 253 with code 531 (COMAND Online) and 807/808.
Reason for change	
Reason for block	

Complaint:

Satellite Radio Presets may be deleted from COMAND Online (A26/17) after an ignition cycle. Vehicle may be dormant over night or for a few hours.

Cause:

Currently under analysis.

Remedy:

A remedy is not yet available. Please create a PTSS case with a current quick test, a COMAND Online (A26/17) control unit log, an SDAR (A90/4) control unit log, and a detailed description (frequency, prior drive cycles, parking duration....) of the occurrence(s). Do not replace any parts as this will not remedy the issue.

Symptoms
Communication/information / Entertainment / Radio / Does not store selected station
Communication/information / Entertainment / Radio / Malfunction

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8270K 50	