

## After blocking a key track, the existing key may no longer function

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| Topic number      | LI80.57-P-069371                       |
| Version           | 1                                      |
| Function group    | 80.57 Drive authorization system (DAS) |
| Date              | 02-05-2019                             |
| Validity          | Model series 177                       |
| Reason for change |  |
| Reason for block  |  |

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### Complaint:

After blocking a key track, the existing key may no longer function.

### Cause:

A software error in the electronic ignition lock means that the key track may be incorrectly shown.

The display in Electronic ignition lock -> Actual values -> Check key or key track -> Used key track, shows mixed-up values for last used and second to last used key! This means that the key that still functions may need to be blocked whereupon none of the keys will then work.

### Remedy:

Authorize blocked key track again. Determine the value of the current key or key track through Electronic ignition lock -> Actual values -> Vehicle data -> under number 877, to do so place the key on the designated tray in the center console.

A remedy is currently being worked on for the software error in the electronic ignition lock.

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| <b>Symptoms</b>   |
| Overall vehicle / Safety and locking system / Drive authorization system DAS / Function / Malfunction |
| Overall vehicle / Safety and locking system / Locks/locking/Remote closing mechanism / Malfunction    |