

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2019010007, February 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLS-Class vehicles (257 platform)**
Model Year 2019
Update Transmission Control Unit

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019 CLS-Class vehicles (257 platform), the software installed on the transmission control unit might not meet current production specifications. An incorrect software could cause sailing mode to remain active should the driver attempt to use the DISTRONIC feature at vehicle speeds exceeding 50mph. An authorized Mercedes-Benz dealer will update the transmission control unit software on the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 397 vehicles are affected.

Order No. P-SC-2019010007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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
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i Note:

- Use Xentry 12/18 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Work procedure

1. Connect XENTRY Diagnosis.
2. Update fully integrated transmission control (VGS) control unit software.

i To do so, select menu item "Quick test view ➡ Y3/8n4-Transmission control for 9-speed transmission (VGS) ➡ Adaptations ➡ Control unit update ➡ Update of control unit software".

i Then follow the user guidance in XENTRY Diagnosis.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update fully integrated transmission control (VGS) control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
27 906 50 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

i Note

Operation Number labor times are subject to change