

XENTRY TIPS

MBUX multimedia system: Fault code B1F9997 is shown as stored

Topic number	LI82.85-P-069370
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	02-05-2019
Validity	BR177 with MBUX code 548/549 and code 808/809
Reason for change	
Reason for block	

Complaint:

The MBUX multimedia system (A26/17) contains fault code B1F9997 "Audio or COMAND has a malfunction. System function is restricted" as stored. The system function is not affected by the fault code.

Cause:

Currently under analysis.

Remedy:

Work on a remedy is in progress. The fault code B1F9997 can be ignored/deleted.

Note: Please do not replace any parts.

Symptoms
Communication/information / Entertainment / Overall system/operation / Miscellaneous
Communication/information / Entertainment / Overall system/system error / System operable/Display faulty

Control unit/fault code		
Control unit	Fault code	Fault text
A26/17 - MBUX multimedia system (Head unit) (HU6)	B1F9997	Control unit "Audio or COMAND" has a malfunction. The system function is restricted.