Service Bulletin

Bulletin No.: PIE0514
Date: March, 2019

ENGINEERING INFORMATION

Subject: **Engineering Information – Outer Roof Skin Separating and/or Separated from Roof Frame**

Attention: **Proceed with this EI if the document shows up in GWM/IVH in the Required Field Action section. THIS IS NOT A RECALL - refer to the latest version of Service Bulletin 04-00-89-53 for more details on the use of Engineering Information bulletins.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XLR	2004	2009				

Involved Region or Country	North America
Condition	Some customers may comment on the outer roof skin separating and/or is separated from the roof frame.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, inspect the forward roof panel for outer SMC skin separation from the magnesium frame. If separation is found, please contact the engineer listed below.

Contact Information

Engineer Name	Phone Number
David Fischer	(586) 907-5014

Please include the following information if leaving a message:

– Technician name
– Dealer name and phone number
– Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
6080318*	Engineering Information – Outer Roof Skin Separating and/or Separated From Roof Frame	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released February 27, 2019