



Service Bulletin

Bulletin No.: PIE0513

Date: February, 2019

ENGINEERING INFORMATION

Subject: Engineering Information – Check Engine Light On and/or Intermittent No Crank, DTCs P135A, P135B Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2019	2019			Equipped with 3.6L Engine (RPO LFY)	Equipped with Automatic Transmission (RPO M3V)
Chevrolet	Traverse						

Involved Region or Country	North America
Condition	Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on the check engine light on and or intermittent no crank. A technician may find DTCs P135A, P135B set.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, verify that the starter is operative and that the DTC codes are active or stored in history, and contact the engineer listed below with your findings.

Contact Information

Engineer Name	Phone Number
Jim Mauney	(248) 534-8295

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2886158*	Engineering Information – Check Engine Light On and/or Intermittent No Crank, DTCs P135A, P135B Set	0.4 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released February 25, 2019