



Service Bulletin

Bulletin No.: PIE0499

Date: January, 2019

ENGINEERING INFORMATION

Subject: Engineering Information – Check Engine Light On, DTCs P0097, P00F4, P0102 and/or P2199 Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2017	2018			Equipped with 5.3L, 6.2L Engines (RPOs L83, L86)	All
	Silverado LD	2019	2019				
GMC	Sierra	2017	2018				
	Sierra Limited	2019	2019				

Involved Region or Country	North America
Condition	Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on a check engine light on. Technicians may find DTCs P0097, P00F4, P0102 and/or P2199 set with fuse 43 blown.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, document the exact location of the wire chafing by taking a photo of the flex fuel pigtail as it appears **BEFORE** repairs are made. Refer to Bulletin 18-NA-217. Pictures should be sent using the Field Reporting Process. Submit a report as outlined in the latest version of Corporate Bulletin Number 02-00-89-002 (U.S. Dealers) or 10-00-89-006 (Canada Dealers). The report must include the PIE number for warranty claim payment.

Contact Information

Engineer Name	Phone Number
Stephen Berggren	(317) 982-2256
Paul Sanders	(765) 416-4183

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4086698*	Engineering Information – Picture of Wire Chafing of the Flex Fuel Pigtail	0.3 hr
* This is a unique labor operation for bulletin use only.		

Version	1
Modified	Released January 18, 2019