



Service Bulletin


Bulletin No.: 17-NA-298

Date: January, 2019

TECHNICAL

Subject: Headliner Sag

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro Coupe	2016	2019	2016 SOP	Built Prior to October 8, 2018	All	All

Involved Region or Country	North America, South America, China, Europe, Republic of Korea, Puerto Rico, Russian Federation, Middle East, U.S. Virgin Islands, Israel, Japan, North Africa, Thailand
Condition 1	 <p>4866356</p> <p>Some customers may comment on seeing the headliner sagging above the passenger door. The graphic above shows a view from outside the passenger door.</p>

Condition 2



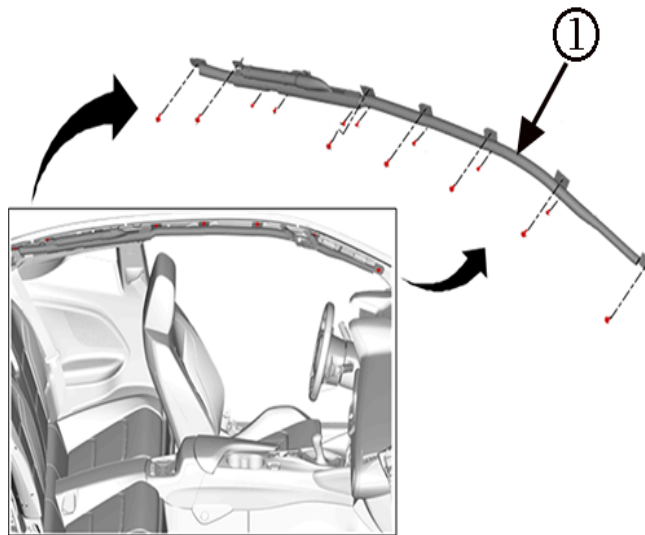
4866358

Some customers may comment on seeing the headliner sagging at the front of the passenger side visor. The graphic above shows a view from inside the vehicle, looking upward at the upper corner of the windshield. Sagging may also be evident at front driver side, rear passenger side or rear driver side due to mishandling.

Cause 2

The cause of the condition may be mishandling of the headliner during installation.

Correction



5146887

Important: Caution should be taken during installation not to cause damage to the replacement headliner.

For vehicles built prior to the breakpoint noted above, if either condition is evident, it will be necessary to replace the headliner AND both the left (1) and right RRABs. Refer to *Front and Rear Row Seat Roof Rail Airbag Replacement* in SI.

Also, For Model Years 2016 and 2017, due to a shorting bar design change, it will be necessary for the technician to replace the RRAB harness connector in order to mate with the current design RRAB connector. Refer to the appropriate connector replacement procedure in SI.

Parts Information

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper headliner to order.

Causal Part	Description	Part Number	Qty
X	PANEL ASM-HDLNG TR	Various	1
N/A	AIRBAG ASM-FRT & RR ROW R/RL (Left)	84591783	1
	AIRBAG ASM-FRT & RR ROW R/RL (Right)	84591784	1
	CONNECTOR ASM, WRG HARN	13599241	2, if necessary

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1081998*	Headlining Trim Panel AND Roof Rail Airbag Replacement	3.6 hrs
Add	Replace 2 RRAB Harness Connectors	1.0 hr**

*This is a unique Labor Operation for Bulletin use only.
**You may claim up to the allowable labor hours.

Version	3
Modified	Released September 19, 2017 November 2, 2018 – Added the 2019 Model Year and Date Breakpoint information, removed Cause 1, and updated the Correction section, Parts Information and Warranty Information. January 16, 2019 – Added RRAB harness connector replacement information and updated the Parts and Warranty information.

