



Service Bulletin

Bulletin No.: 19-NA-003

Date: January, 2019

INFORMATION

Subject: Automatic Park Brake Feature in Trailer Hitch View Not Functioning

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019	SOP	November 15, 2018	All	All
GMC	Sierra 1500 (New Model)						

Involved Region or Country	North America and NA Export vehicles
Additional Options (RPOs)	Equipped with VISION-270 & REAR TRAILER VIEW, MONO, HD DIGITAL or VISION-REAR VIEW, MONO, ANALOG (RPO UVI, UVC)
Condition	Some customers may comment on the automatic park brake not functioning when using trailer hitch view mode.
Cause	This condition may be caused by a software anomaly.
Correction	An updated software calibration has been released to address this condition.

Service Procedure

Reprogram the Video Processing Module (VPM) with the latest calibrations available on TIS2WEB. Refer to Refer to Video Processing Module (VPM) : Programming and Setup in SI.

Important: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the EL-49642 SPS Programming Support Tool to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. **DO NOT** connect a battery charger.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information:

Labor Operation	Description	Labor Time
2886088*	Video Processing Module Reprogramming	1.0 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 15, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION