



Service Bulletin

File in Section: -

Bulletin No.: 19-NA-001

Date: January, 2019

TECHNICAL

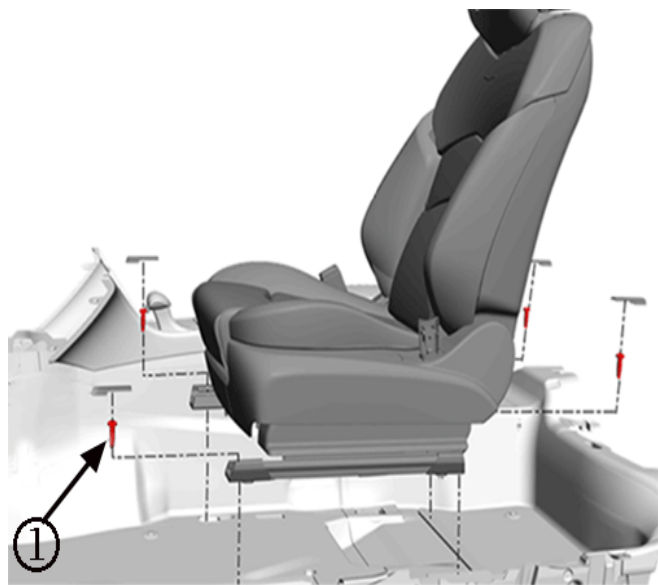
Subject: Lateral Movement or Looseness of Front Seat

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2017	SOP 2016	October 20, 2016	All	All

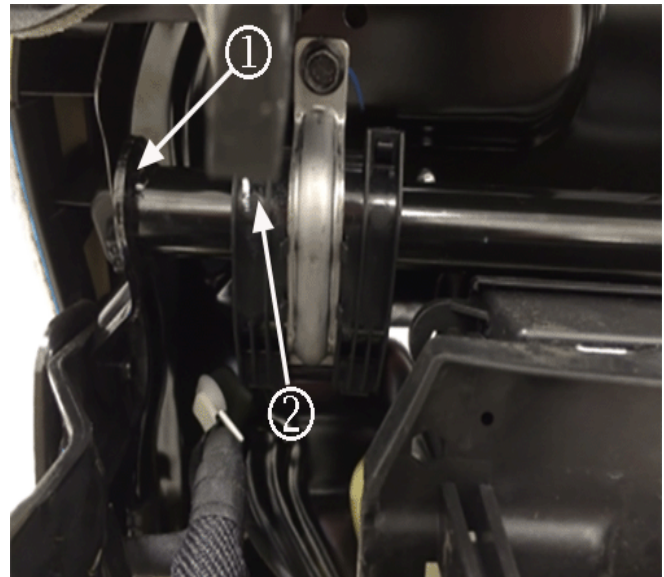
Involved Region or Country	North America, China, Korea, Japan, Europe, Middle East, Israel
Condition	Some customers may comment that the seat cushion on the driver or passenger front seat feels like it is moving laterally on hard turns.
Cause	The cause of the condition may be excessive movement of the seat frame handcuff bracket that retains the seat cushion pan.
Correction	Install spacers to the frame on the affected seat following the Service Procedure below.

Service Procedure

1. Power the affected front seat to the full upward lift AND tilt positions.



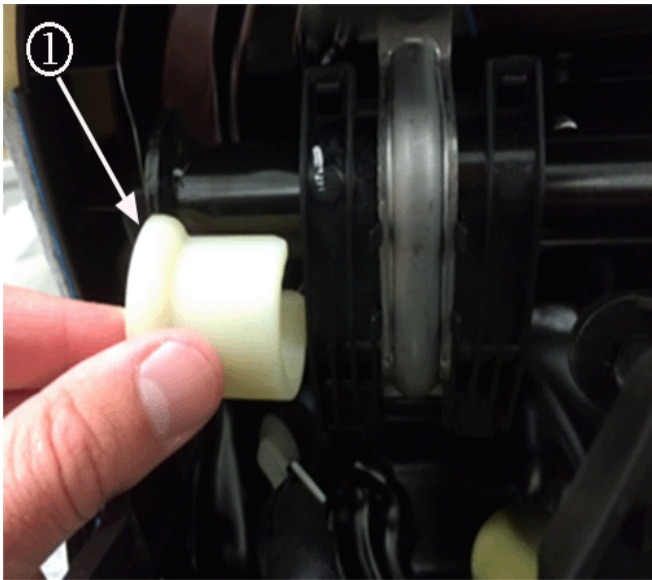
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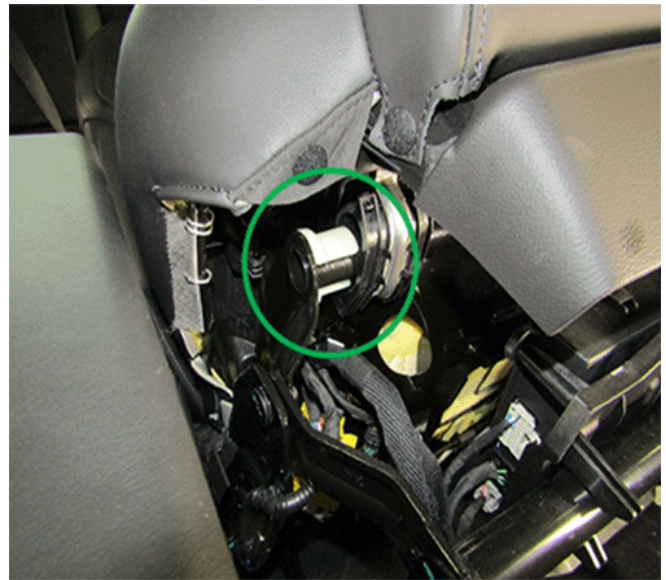
2. Remove the front seat fasteners (1) and lay the seat backward against the rear seat. Refer to *Driver or Passenger Seat Removal and Installation* in SI.
3. Install the **white** spacer to the **inboard** side of the seat:

- 3.1. The spacer will be installed between the cushion frame link (1) and the handcuff bracket (2), as shown in the graphic above.



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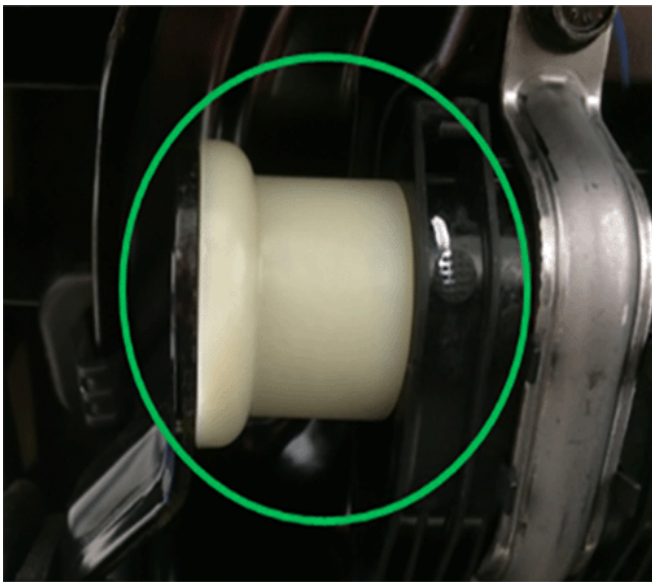
3.2. Position the spacer with the collar (1) toward the outside of the seat.



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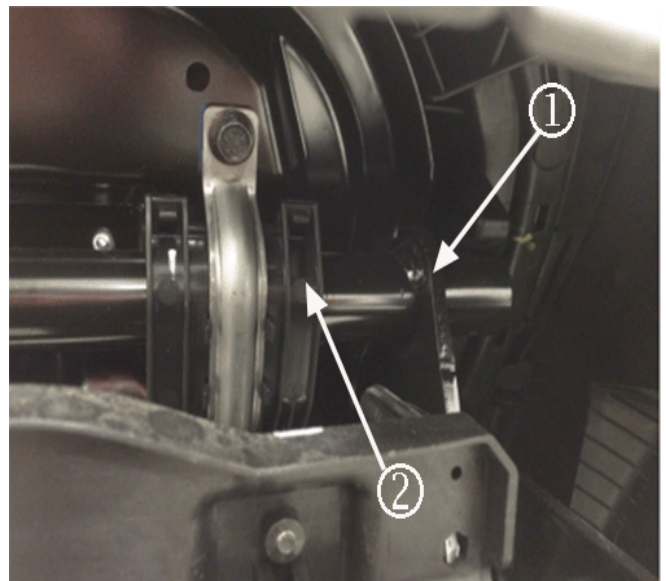
3.4. Rotate the spacer around to cover the top side of the seat cushion tube.

4. Install the **black** spacer to the **outboard** side of the seat:



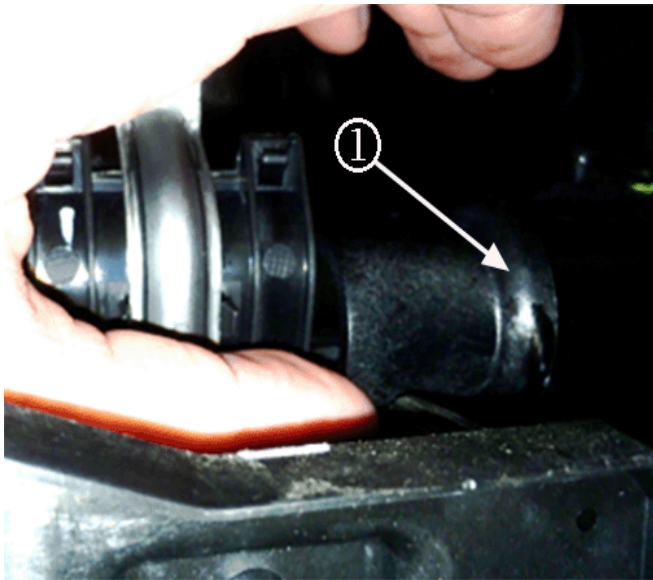
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3.3. Push the spacer onto the cushion frame tube. An audible click noise should be heard when the spacer is fully installed.



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4.1. As on the inboard side, the spacer will be installed between the cushion frame link (1) and the handcuff bracket (2).



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4.2. Position the spacer with the collar (1) toward the outside of the seat.



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- 4.3. Push the spacer onto the cushion frame tube. An audible click noise should be heard when the spacer is fully installed.
- 4.4. Rotate the spacer around to cover the top side of the seat cushion tube.
5. Reinstall the front seat. Refer to *Driver or Passenger Seat Removal and Installation* in SI.
6. Verify reduction of seat movement on the repaired seat.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	FASTENER KIT-F/SEAT (Outboard - Black)	84257683	1
N/A	FASTENER KIT-F/SEAT (Inboard - White)	84257684	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7080568*	Install Spacers to Front Seat Frame	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 02, 2019

