



Service Bulletin

Bulletin No.: 19-NA-039

Date: March, 2019

TECHNICAL

Subject: Clunk Noise at Full Steering Lock Turns after Installation of Accessory Lift Kit

This bulletin replaces PIT5645A. Please discard PIT5645.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019	All	All	All	All
GMC	Sierra 1500 (New Model)						

Involved Region or Country	North America
Additional Options (RPO)	GM Accessory Lift Kit P/N 84629789 - 2WD Vehicles ONLY
Condition	Some customers may comment that a clunk noise can be heard when turning the steering wheel to the full lock position after the installation of the GM Accessory lift kit.
Cause	This condition may be caused by the lower control arm contacting the steering knuckle stop during a full lock turn, which is a normal design characteristic.
Correction	<p>Important: For programming instructions, call Techline Customer Support Center (TCSC) 1-800-828-6860</p> <p>Note: These calibrations are only updated for vehicles built with production 17" or 18" wheels.</p> <p>Vehicles built with production 20" or 22" wheels DO NOT require the new PSCM calibration.</p> <p>If a GM Accessory lift kit has been installed prior to Feb. 14, 2019, program the PSCM to the latest calibration available.</p> <p>⇒ The updated PSCM calibrations will provide a steering soft stop to lessen the contact/noise.</p>

Service Information

Note: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

Refer to K43 Power Steering Control Module:
Programming and Setup in SI.

Warranty Information

Dealer payment for calibration was included with the initial installation of the kit, due to calibration not being available previously, no claim should be submitted to GM or charged to customer.

Version	1
Modified	Released February 28, 2019

ADDITIONAL SI KEYWORDS:

84629789

