



Service Information System

Previous Screen

Welcome: lanets

Product: NO EQUIPMENT SELECTED
Model: NO EQUIPMENT SELECTED
Configuration: NO EQUIPMENT SELECTED

Service Letter

PRODUCT SUPPORT PROGRAM FOR UPDATING THE CALIBRATION FILE FOR THE ENGINE ELECTRONIC CONTROL MODULE (ECM) AND AFTERTREATMENT CONTROL MODULE (ACM) ON CERTAIN CT660, CT680, AND CT681 ON HIGHWAY TRUCKS EQUIPPED WITH A CT13 ENGINE

Media Number -TEBE8761-00

Publication Date -2019/02/12

Date Updated -2019/02/12

Caterpillar: Confidential Yellow

TEBE8761-00



SERVICE LETTER

12Feb2019

U-54

Before/After

PRODUCT SUPPORT PROGRAM FOR UPDATING THE CALIBRATION FILE FOR THE ENGINE ELECTRONIC CONTROL MODULE (ECM) AND AFTERTREATMENT CONTROL MODULE (ACM) ON CERTAIN CT660, CT680, AND CT681 ON HIGHWAY TRUCKS EQUIPPED WITH A CT13 ENGINE

1050 108D

PS46123

NOTE:

Caterpillar's obligations under this Service Letter are subject to, and shall not apply in contravention of, the laws, rules, ^{lanets} Caterpillar: Confidential Yellow

regulations, directives, ordinances, orders, or statutes of the United States, or of any other applicable jurisdiction, without recourse or liability with respect to Caterpillar.

NOTE:

This Program must be administered either before or after failure. In either case the decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS46123" as the Part Number and "7755" as the Group Number. If administered before failure, use "56" as the Warranty Claim Description Code and "T" as the SIMS Description code. If administered after failure, use "96" as the Warranty Claim Description Code, and "Z" as the SIMS Description Code.

NOTE:

The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

28Feb2021

PROBLEM

Certain **truck** models that were built with 2013 through 2015 model year CT13 engines. Engine software OBD issues will be corrected which will aid in engine malfunction identification and proper diagnosis. In addition, under certain conditions, the Selective Catalytic Reduction (SCR) system inducement schedule may not function properly and may result in an increase in regulated air pollutants. Recalibration of the Engine Control Module (ECM) and Aftertreatment Control Module (ACM).

AFFECTED PRODUCT

Model	Identification Number
CT660	TEJ00100-00233
	TEM00100-00112
	TEP00100-00177, 181-350, 352-936, 938-1085, 1087-1126

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	TEY00100-00150
	TEZ00100
	TJD00100-00104
CT680 LG	TWT00100-00101, 104
CT681 SG	TWJ00100-00154, 156-159

PARTS NEEDED

Qty	Part Number	Description
1	CALIBRATION_ACM	Aftertreatment ACM
1	CALIBRATION_ECM	Engine ECM

In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 20% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.

ACTION REQUIRED

Recalibrate the engine ECM and ACM to the latest calibration file.

Programing will be completed using Standard CAT CT660 NavKal Procedures.

SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar Parts %	Labor Hrs%	Dealer Suggested Parts %	Labor Hrs%	Customer Suggested Parts %	Labor Hrs%
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0-500000 miles, 0-60 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.5-hour job						

PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.

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Tue Mar 5 13:26:56 CST 2019
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