

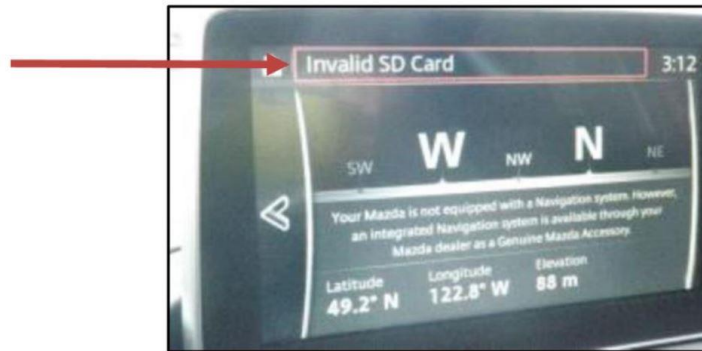
Subject SD Card VIN-Lock		Market USA
Service Category Audio/Visual/Telematics	Section Navigation/Multi Info Display	
Applicability 2017-2018 iAiA		

APPLICABLE VEHICLES

2017-2018	iA
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CONDITION

In some cases, iA vehicles may exhibit an “Invalid SD Card” error message on the navigation display when an SD card has been exchanged between head units. This may be caused by the SD card becoming VIN-locked.



The SD card will VIN-lock when either of the below conditions are met:

- After the first installation of a new SD card and the vehicle has been driven approximately 60 miles.
- If the card is removed from a vehicle (under the 60-mile threshold) and then inserted into a different vehicle. The SD card is then VIN-locked to the new vehicle.

Note: Even if the SD card has not traveled a total of 60 miles, putting it into a different vehicle will VIN-lock the card to the new vehicle.

RECOMMENDATIONS

In order to prevent this error do not exchange Navigation SD cards between vehicles.

LINK REFERENCES

This Tech Tip does not contain any link references