

Paint Stains Under Rappard

Service Category Vehicle Exterior

Section Paint/Coatings

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010 - 2019	4Runner, 86, Avalon, Avalon HV, Camry, Camry HV, Corolla, FJ Cruiser, Highlander, Highlander HV, iA, iM, Land Cruiser, Mirai, Prius, Prius C, Prius PHV, Prius Prime, Prius V, RAV4, RAV4 EV, RAV4 HV, Sequoia, Sienna, Tacoma, Tundra, Venza, Yaris, Yaris R, Yaris SD MEX-Prod	
2017 - 2019	C-HR	
2019	Corolla Hatchback	
2010 - 2014	Matrix	

REVISION NOTICE

February 7, 2019 Rev2:

- Applicability has been updated to include 2010 – 2014 model year Matrix, 2017 – 2019 model year C-HR, 2019 model year Corolla Hatchback, and 2018 – 2019 model year Toyota vehicles.
- The Introduction and Repair Procedure sections have been updated.

March 7, 2017 Rev1:

- Applicability has been updated to include 2017 model year Toyota vehicles.

Any previous printed versions of this bulletin should be discarded.

SUPERSESION NOTICE

The information contained in this bulletin supersedes SB No. T-SB-0040-08.

- Applicability has been updated to include applicable 2016 model year vehicles.
- Service Bulletin No. T-SB-0040-08 is obsolete and any printed versions should be discarded.

Paint Stains Under Rappgard

Introduction

Some 2010 – 2019 model year Toyota vehicles may exhibit paint stains after the removal of Rappgard™. The paint stains may appear to be under the clear coat but are usually under wrinkles in the Rappgard™. The wrinkles may trap water and cause the paint to stain from the trapped moisture, especially on horizontal surfaces, such as the hood, roof, and trunk. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	T1	T2
BD1506	Paint Stains Under Rappgard™	0.6	67	99

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Required Tools & Equipment

TOOLS & MATERIAL	QTY
Infrared Lamp or Heat Gun	1
Aluminum Foil or Damp Cloth	1
Thermometer	1

Paint Stains Under Rappgard

Repair Procedure

1. Confirm the condition exists.
 AFTER Rappgard™ removal, does the vehicle exhibit paint stains as shown?
 - **YES** — Continue to step 2.
 - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

Figure 1.



NOTE

It is NOT necessary to repaint the stained area.

2. Using aluminum foil or a damp cloth, cover ANY plastic and/or rubber parts located near the stain.
3. With an infrared lamp or heat gun, apply heat to the stain for 5 – 10 minutes at 158°F – 176°F (70°C – 80°C).

NOTICE

Do NOT allow the surface to become hotter than 176°F (80°C). Measure the temperature with a thermometer.

4. Wait AT LEAST 5 minutes AFTER heat application, then examine the area and determine if the stain has been removed.

Does the vehicle still exhibit paint stains?

- **YES** — Repeat steps 3 – 4.

NOTE

If the stain is still present AFTER repeating steps 3 – 4 a maximum of three times, continue diagnosis using the applicable Repair Manual.

- **NO** — The repair is complete.