

Subject		Market
Microphone & Safety Connect Inoperative Diagnostic Precautions		USA
Service Category	Section	
Audio/Visual/Telematics	Cellular Communication	
Applicability		
All Applicable Models		

APPLICABLE VEHICLES

2018-2019	RC F	2018-2019	LS500
2018-2019	RC350	2018-2019	NX300H
2018-2019	ES300H	2018-2019	GS F
2018-2019	ES350	2019	UX200
2019	UX250H	2018-2019	GX460
2018-2019	RC300	2018-2019	GS300
2018-2019	LC500	2018-2019	RX450H
2018-2019	LC500H	2018-2019	NX300
2018-2019	GS350	2018-2019	IS300
2018-2019	IS350	2018-2019	RX350
2018-2019	LS500H	2018	GS450H
2018-2019	LX570		

CONDITION

The microphone circuit passes through the DCM before reaching the radio/navigation system. To simplify the diagnosis of the microphone, Safety Connect SOS button lights, and DCM (telematics transceiver) inoperative conditions, refer to the procedure below to prevent unnecessary parts replacement.

RECOMMENDATIONS

- Disconnect the 12V battery for 30 minutes to reset/initialize the DCM.
- Confirm if the microphone is still inoperative, Safety Connect SOS button lights, or (DCM) conditions have changed by performing a reset/initialization.
- If the microphone is operating normally and the green SOS light is ON, normal operation has been restored.
- If the microphone is still inoperative, the SOS has no lights, or a steady red light ON, diagnose them per the repair manual.
- Be sure to check all wiring and DCM connections before replacing the microphone.

LINK REFERENCES

This Tech Tip does not contain any link references