

Measure no.

US 64450362-01

Subject

Lock cylinder disengages from luggage

Status date (mm/dd/yy)

9/18/18

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

9/18/18

Created by

Michael Gersbach

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K51

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period

/

Feedback (all cases relating to**measure up to) (mm/dd/yy)****Complaint**

The lock cylinders fall out of the latches of the aluminum panniers and top cases during a ride and/or does not engage during installation.

Cause

Wear and/or a poor connection of the cylinder to barrel can prevent the locking tabs from securing in the lock barrel.

Measure

Replace the latch if the complaint is present. For warranty, use Defect code 5125121000

Labor codes:

77 49 003 Replace lock holder 2 FRU / +77 49 503 Replace lock holder 1 FRU

Parts:

Holding latch left pannier (part number: 77 41 8 536 825)

Holding latch right pannier (part number: 77 41 8 536 826)

Holding latch top case (part number: 77 41 8 543 991)

Left/right Pannier or top case Cover latch (part number: 77 41 8 559 284)

Complaint

	Fault location	Fault type	Fault place
†	51/25 Case lock, lock barrel	Part connection: loose	Both sides / all
†	51/25 Top case, lock barrel	Part connection: loose	

Cause

#	Fault location	Fault type	Fault place
† 1	51/25 Luggage lock	Wear	Both sides / all
	Repair Task	Special Clearance	Area
	Checking, repairing, replacing	No	Body and Trim

#	Fault location	Fault type	Fault place
† 2	51/25 Top case lock	Wear	
	Repair Task	Special Clearance	Area
	Checking, repairing, replacing	No	Body and Trim

Fault code

465400

Progman / DIS / ISTA / ISTA/P

System	State	Version
---------------	--------------	----------------