



Technical Information Bulletin

02-147



Section

Cab - 02

Subject

T680/T880/W990 Sunvisor Clips Breaking

Release Date

1/11/2019

Condition

Sunvisor clips may be cracked or broken.

Chassis Affected

T680/T880/W990 cabs manufactured through 8/31/2018.

Action

FIX-AS-FAIL

If a customer comes into your dealership and demonstrates the condition above, replace the sunvisor clip and add a #10 flat washer. Use the procedure below.

Warranty

Through Standard Warranty (includes Extended Warranty) Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.4 hours labor to replace the sunvisor clips and add a flat washer to each clip. File a long form claim. Include the bulletin number in the claim story.

Take-Off Parts Disposition: Destroy take-off parts

CLAIM CODING			
Failure Location:	002-048-017	Work Accomplished:	35
Failure Type:	115	Responsibility Code:	01/06
SRT Code:	002-878 R and R Sunvisor clip (one) 0.2 hrs.	Claim Type:	N/E

Parts

Parts are available from PACCAR Parts.
Only replace broken clips.

Quantity	Part Number	Description
Up to 2 per chassis	See WebECAT	Sunvisor clip
2 per chassis	HWC01117	#10 Flat Washer, TRP p/n provided. Locally sourced equivalent is acceptable

Procedure

- Remove the damaged/broken sunvisor clip.
- Install a new sunvisor clip with a #10 flat washer positioned between the clip and the headliner.



- Even if the other sunvisor clip is undamaged, remove it and install a #10 flat washer between the clip and the headliner to prevent damage in the future.

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