

January 15, 2018

## IMPORTANT SAFETY RECALL

Subject: Safety Recall 18PBC – Side Extender Intermediate Marker Lamp Reflector  
NHTSA Recall number 18V-816  
EXPIRATION DATE: NONE  
The VINs are listed on the back or bottom of this page

Customer name  
Customer address  
City, State ZIP

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has determined that a noncompliance, which relates to motor vehicle safety, exists in certain Model 567 and 579 vehicles manufactured from March 25, 2013 through October 01, 2018 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS/CMVSS) No. 108 - Table 1-a requirements, which require an intermediate side marker lamp and reflex reflector.

Failure to adequately warn surrounding or oncoming motorists of vehicle presence during conditions of reduced visibility may increase the risk of a crash.

<b><i>The problem is...</i></b>	<b>Vehicles 30ft or greater in overall length equipped with side extender mounted intermediate marker lamp/turn signals do not include a reflex reflector.</b>
<b><i>What your dealer will do...</i></b>	<b>Dealers will install reflective tape below the extender mounted marker lamp/turn signal.</b>
<b><i>What you must do ...</i></b>	<b>Contact your Peterbilt Dealer to schedule an appointment for repair</b>

Peterbilt has initiated a recall to remedy the noncompliance. Please contact your Peterbilt dealer. To find your Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair may take up to 1.0 hour of labor depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

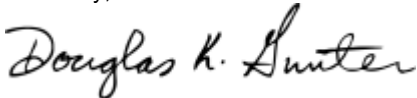
If you conclude that Peterbilt Motors Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter  
Director of Customer Service  
Peterbilt Motors Company



## Federal Recall Information

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**18PBC**

### Supplier

Peterbilt

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### Description

Models 567 and 579 Vehicles Equal to or Greater Than 30 Feet Long Require a Reflex Reflector.

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### Release Date

1/9/2019

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### Introduction

Peterbilt Motors Company has determined that certain Model Year 2014, 2015, 2016, 2017, 2018 and 2019 Model 579 vehicles manufactured between March 25, 2013 and October 01, 2018 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS/CMVSS) No. 108 - Table 1-a requirements, which require an intermediate side marker lamp and reflex reflector.

Failure to adequately warn surrounding or oncoming motorists of vehicle presence during conditions of reduced visibility may increase the risk of a crash.

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### Resolution

Peterbilt will install an intermediate side reflex reflector below the existing intermediate side mark lamp/turn signal on both sides of the vehicle using adhesive backing and fasteners.

Review the attached chassis list for your dealer code and schedule your customer(s) for service as soon as possible. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Review the DWWC or SIR for "Complete" next to the "18PBC" campaign code prior to performing this repair.

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**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

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### Warranty

**There is no time or mileage limit for this recall.**

Peterbilt will pay for labor:

- 0.3 hours labor to install the reflective tape on both extenders. File a quick claim 18PBC.

For Field...	Enter...
Failure Location	053-004-005
Failure Type	705
Claim Type	C
Campaign Number	18PBC
SRT 034-A96	0.30 hours labor to install the reflex reflector on both sides

## **Parts**

Parts are available at PPD

Quantity	Part Number	Description
2	41153GR0	REFLECTOR YELLOW MINI STICK-ON RECT
2	Source Locally	Alcohol surface prep/wipe pad or equivalent

## **Procedure**

1. If needed, print a copy of the template located in the attachments (there is a decimal, fractional and metric version of the template, print the template that works best for you). Ensure the measurements indicated on the template are accurate, and then cut the template out of the paper.
2. Clean the area below the extender mounted intermediate marker lamp/turn signal.
3. Align the template to the marker lamp/turn signal as indicated on the template.
4. Install the reflective tape as indicated by the template.
5. The finished repair should be similar to the image below.



[Reflex Reflective Tape Installation Template, Decimal measurement](#)

[Reflex Reflective Tape Installation Template, Fractional measurement](#)

[Reflex Reflective Tape Installation Template, Metric measurement](#)

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## **Attachments**

[18PBC Chassis List](#)

[18PBC Sample US Customer Letter](#)

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## **Revisions**

01/11/2019 - Update part number

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