

Date: 19.02.2019

Model: Evora 400 Models Fitted
with Alpine Head Units

Number: 2019/03

Copy files should be maintained by:

Service Manager	Service Reception	Lotus Technicians	Parts Manager	
-----------------	-------------------	-------------------	---------------	--

TITLE:

Potential reason for inoperative Bluetooth functionality of an Evora 400 head unit microphone.

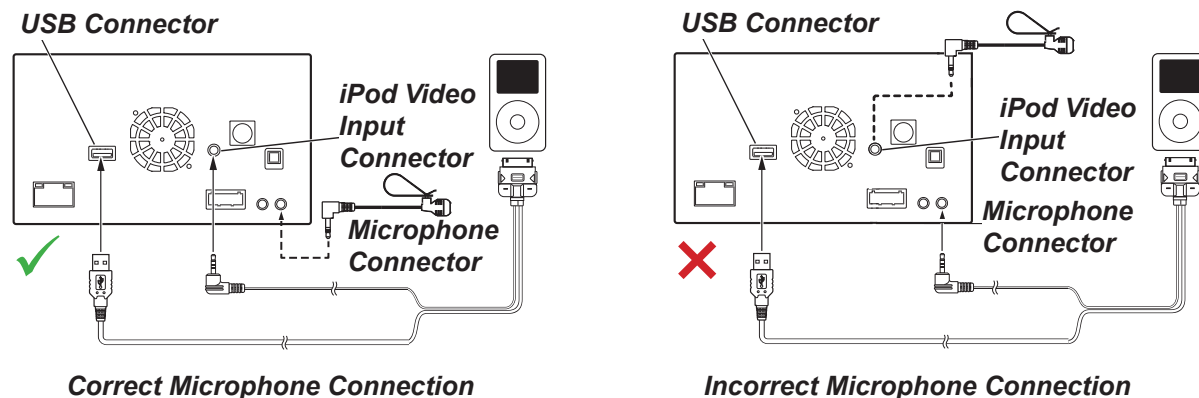
REASON:

Both the hands-free microphone and iPod video input cables use similar auxiliary input 'Jack' type connectors. Both cables are connected into corresponding auxiliary ports (or flyleads dependant upon the model type of unit fitted) located in the rear of the radio head unit.

Because the connectors for both leads are visually similar in shape and size it is possible that both the microphone and iPod connectors could be accidentally fitted into each others dedicated auxiliary ports.

ACTION:

It is recommended in the first instance to partially withdraw the head unit from the dashboard fascia (refer to service notes section MH.6 for further information) and confirm the correct fitment of all auxiliary leads if investigating the hands-free phone operation of an Evora Alpine head unit where either the Bluetooth functionality is non-functioning or the microphone does not appear to be working.



This schematic illustrates the correct and incorrect connection points for the microphone and iPod video input cables for the Alpine INE-W940 (layout and connection points for other units by model and applicable market will vary).

Note: The installation manuals containing connection schematics for many of the Alpine head units are available to view and download directly from the Alpine websites.

If the Bluetooth functionality is now operating satisfactorily, then no further action is required.

CHARGES:

No warranty charges are associated with the contents of this bulletin.

Ends.

LOTUS CARS LIMITED

Potash Lane Hethel Norwich Norfolk NR14 8EZ England T +44 (0) 1953 608 000 F +44 (0) 1953 608 514 www.groupplotus.com
Registered Office: Potash Lane Hethel Norwich Norfolk NR14 8EZ in England No. 895081 VAT Reg No. GB 105 9863 55