



GROUP
Voluntary Service Campaign

MODEL
2019MY Optima (JFa)

NUMBER
SC173

DATE
February 2019

VOLUNTARY SERVICE CAMPAIGN

SUBJECT: FRONT SEATBACK FRAME REPLACEMENT (SC173)

This bulletin provides the procedure to replace the front driver and/or passenger seatback frames in certain 2019MY Kia Optima vehicles, manufactured from December 13, 2018 through January 2, 2019. The upper side member connection area on one side of the front seatback frame may have been improperly welded and may detach as a result. If the weld detaches, the driver or front seat passenger may hear a noise coming from the area and/or may experience slight discomfort when seated.

Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

Vehicles will be identified in WebDCS as requiring SC173B, SC173L, or SC173R.

Campaign #	Seatback Frame(s) to Replace
SC173 <u>B</u>	Both Driver and Passenger
SC173 <u>L</u>	Driver Only
SC173 <u>R</u>	Passenger Only



* NOTICE

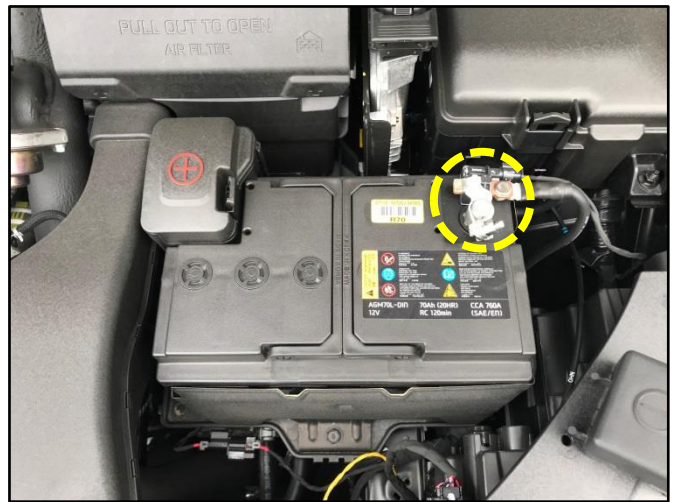
To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Voluntary Service Campaign>

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Replacement Procedure:

1. If necessary, use a Memory Saver to retain or record all radio presets.
2. Disconnect the negative (-) battery cable.



3. Determine per VIN whether the vehicle requires both (SC173B), only driver (SC173L) or front passenger (SC173R) seatback replacement, and then replace the driver and/or front passenger seatback frame(s) by referring to the "Body (Interior and Exterior) → Front Seat → Front Seat Frame Assembly → Repair procedures" chapter in the applicable Shop Manual on KGIS.

*** NOTICE**

Removal of the seat cushion is not necessary.



4. Confirm proper operation/adjustments and ensure no warning lamps are illuminated. Restore radio presets, if necessary.


SUBJECT:

FRONT SEATBACK FRAME REPLACEMENT (SC173)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Optima (JFa)	December 13, 2018 through January 2, 2019

REQUIRED PART:

Part Name	Part Number	Figure
Left/Driver Front Seatback Frame Assembly	88310 D5020QQK	
	88310 D5040QQK (w/ ventilated seats)	
Right/Passenger Front Seatback Frame Assembly	88410 D5010QQK	
	88410 D5530QQK (w/ ventilated seats)	

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88310 D5020	0	(SC173B) Front Seatback Frame Replacement (Driver & Passenger)	190A02R0	1.8 M/H	88310 D5020QQK	1
						88310 D5040QQK (w/ ventilated seats)	
						88410 D5010QQK	1
	88410 D5530QQK (w/ ventilated seats)						
	88310 D5020		(SC173L) Front Seatback Frame Replacement (Driver Only)	190A03R0	1.0 M/H	88310 D5020QQK	1
						88310 D5040QQK (w/ ventilated seats)	
88410 D5010	(SC173R) Front Seatback Frame Replacement (Passenger Only)	190A04R0	1.0 M/H	88410 D5010QQK	1		
				88410 D5530QQK (w/ ventilated seats)			

Notes: If necessary, enter sublet code 'X2' for rental expense reimbursement.

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC173 when accessing the WebDCS system.