	GROUP ELE	MODEL 2017-2018MY Sorento (UMa)
	NUMBER 165	DATE February 2019
TECHNICAL SERVICE BULLETIN		
SUBJECT: DRIVER'S DOOR MODULE LOGIC IMPROVEMENT		

This bulletin provides the procedure to improve the logic of the Driver's Door Module (DDM) on some 2017-2018MY Sorento (UMa) vehicles, produced from April 4, 2016 through August 23, 2017, which may experience the absence of the Auto Door Lock/Unlock option select in the instrument cluster. To correct this concern, apply the improved logic to the DDM using the KDS ECU Upgrade function as described in this bulletin. For confirmation that the latest reflash has been applied to a vehicle you are working on, verify the ROM ID using the table on page 2 of this bulletin.



Kia Diagnostic System (KDS)

File Under: <Electrical>

Circulate To: **General Manager** **Service Manager** **Parts Manager**
 Service Advisors **Technicians** **Body Shop Manager** **Fleet Repair**

ECU Upgrade Procedure:


To correct this condition, the ECU should be reprogrammed using the KDS download, as described in this bulletin.

Upgrade Event Name
401. UMA DDM LOGIC UPGRADE FOR CLUSTER DISPLAY IMPROVEMENT

*** NOTICE**

- A fully charged battery is necessary before ECU upgrade can take place. It is recommended that the Midtronics GR8-1299 system be used in ECU mode during charging. **DO NOT** connect any other battery charger to the vehicle during ECU upgrade.
- All ECU upgrades must be done with the ignition key in the 'ON' position.
- Be careful not to disconnect the VCI-II connected to the vehicle during the ECU upgrade procedure.
- **DO NOT** start the engine during ECU upgrade.
- **DO NOT** turn the ignition key 'OFF' or interrupt the power supply during ECU upgrade.
- When the ECU upgrade is completed, turn the ignition 'OFF' and wait 10 seconds before starting the engine.
- **ONLY** use approved ECU upgrade software designated for the correct model, year.

*** NOTICE**

Before attempting an ECU upgrade on any Kia model, make sure to first determine whether the particular model is equipped with an immobilizer security system. Failure to follow proper procedures may cause the PCM to become inoperative after the upgrade and any claims associated with this repair may be subject to chargeback. 

ROM ID INFORMATION TABLE:**Upgrade Event #401**

Model	System	ECU P/No.	ROM ID	
			Previous	New
UMa	Driver's Door Module (DDM)	93570 C6100 93570 C6110 93570 C6120 93570 C6160 93570 C6170 93570 C6180	104	105

To verify the vehicle is affected, be sure to check the Calibration Identification of the vehicle's ECM ROM ID and reference the Information Table as necessary.

SUBJECT:

DRIVER'S DOOR MODULE LOGIC IMPROVEMENT

*** NOTICE**

Prior to performing the ECU upgrade, be sure to check that the KDS is fully charged.

1. Connect the VCI-II to the OBD-II connector, located under the driver's side of the instrument panel.

*** NOTICE**

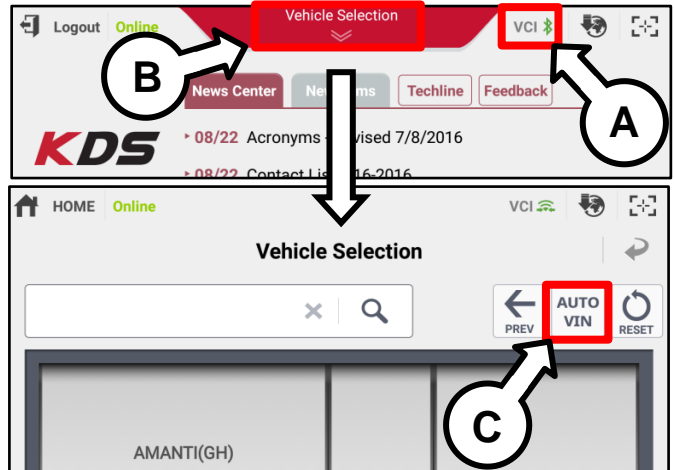
The ECU upgrade function on KDS operates wirelessly. It is not necessary to perform the upgrade via USB cable.



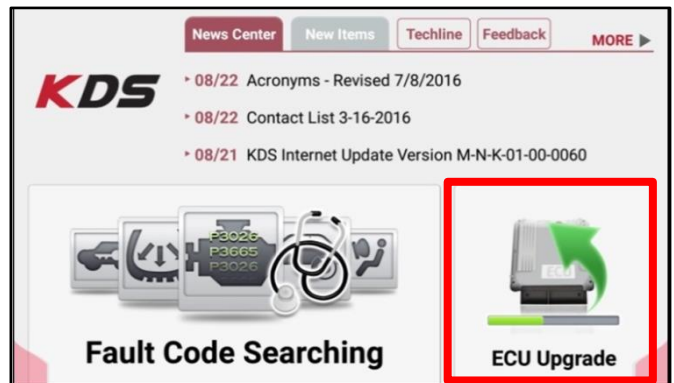
2. With the ignition ON, turn ON the KDS tablet. Select **KDS** from the home screen.



3. Confirm communication with VCI (A) and then configure the vehicle (B) using the **AUTO VIN** (C) feature.



4. Select **ECU Upgrade**.



SUBJECT: DRIVER'S DOOR MODULE LOGIC IMPROVEMENT

- The KDS will check the server for recently uploaded Events and then automatically download **Upgrade Event #401**.

*** NOTICE**
 The vehicle must be identified in Vehicle Selection to download an Event for that vehicle.

After the download is complete, the program will shut down to install. Please wait until the program restarts.

Event	Status
271.QF 2.4GDI DTC P0171,P0420 LOGIC IMPROVEMENT	Downloading
273.TF 2.4GDI DTC P0171,P0420 LOGIC IMPROVEMENT	Ready

36%

Do not touch any system buttons while performing this function.

KDS screenshot shown above is for demonstration purposes only. Events shown in screenshot are not applicable to this bulletin.

- Select **Auto Mode**.

CAUTION
 Do NOT attempt to perform a Manual Mode upgrade UNLESS Auto Mode fails. Always follow the instructions given on the KDS in either Auto or Manual mode.



- Select the **DDM** system under the System selection menu.

Touch **ID Check (D)** and confirm that the latest update is available.

Select **Upgrade Event #401** and select **Upgrade** to continue.

- The ECU upgrade will begin and the progress of the upgrade will appear on the bar graph. Upgrade part (1/2) (E) will download the upgrade event to the VCI-II. Upgrade part (2/2) (F) will upgrade the ECU.

CAUTION
 Do not touch the system buttons (like 'Back', 'Home', 'etc.') while performing ECU Upgrade.

E

F

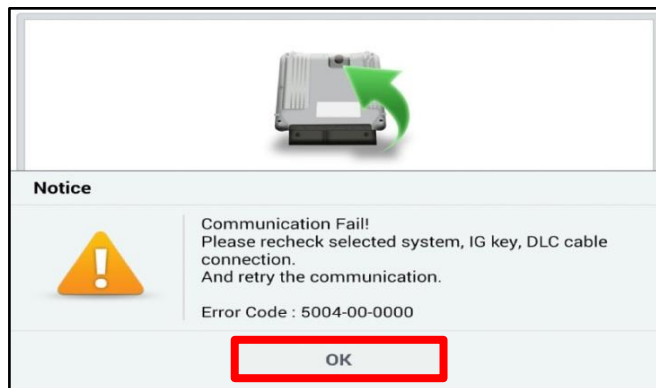
SUBJECT:

DRIVER'S DOOR MODULE LOGIC IMPROVEMENT

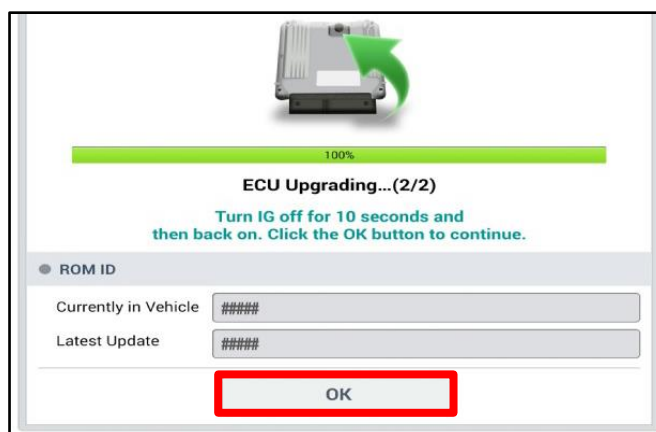
9. If a "Communication Fail" screen appears, verify that the VCI-II and KDS are communicating properly. Touch **OK** and restart the procedure from step 4.

*** NOTICE**

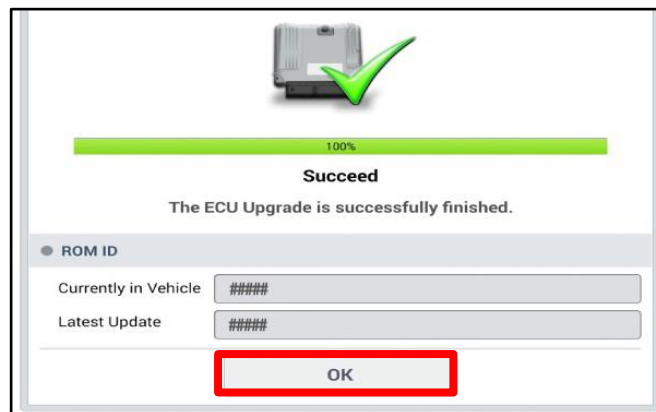
If an error notice continues to appear or if the upgrade cannot be performed, DO NOT disconnect the KDS/VCI-II. Contact GIT America Help Desk at (888) 542-4371 or Techline.



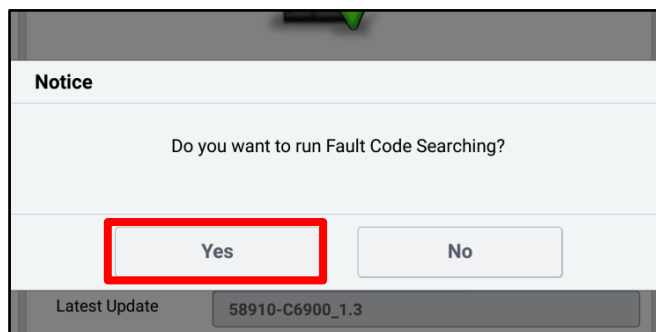
10. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.



11. Once the upgrade is complete, touch **OK** to finalize the procedure.



12. When prompted, select **YES** to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.



13. Start the engine to confirm proper operation of the vehicle.

Manual Upgrade Procedure:*** NOTICE**

The manual upgrade should **ONLY** be performed if the automatic upgrade fails.

If the automatic upgrade fails, turn the ignition **OFF** for about 10 seconds then place it back in the **ON** position to reset the control unit **BEFORE** performing manual upgrade.

See table below for **Manual Mode** passwords.

Manual Mode ECU Upgrade Passwords

Menu	Password
UMA DDM : 93570-C6100/10/20/60/70/80	6180

1. Within the ECU Upgrade screen displayed, select **Manual Mode**.
2. Select the **DDM** system under the System selection menu. Select **Upgrade Event #401** and select **Upgrade** to continue.
3. Select the appropriate control unit part number with reference to the ROM ID Information Table on page 2 and select **OK**.
4. Enter the appropriate password from the Manual Mode password table above and select **OK**.
5. The upgrade will begin and the progress of the upgrade will appear on the bar graph.
6. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.
7. Once the upgrade is complete, touch **OK** to finalize the procedure.
8. When prompted, select **YES** to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.
9. Start the engine to confirm proper operation of the vehicle.

SUBJECT:

DRIVER'S DOOR MODULE LOGIC IMPROVEMENT

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	April 4, 2016 through August 23, 2017

WARRANTY INFORMATION:

N Code: I3N C Code: ZZ3

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	Refer to EPC	0	DDM Logic Improvement	93570F06	0.3 M/H	N/A	0