



Service Bulletin

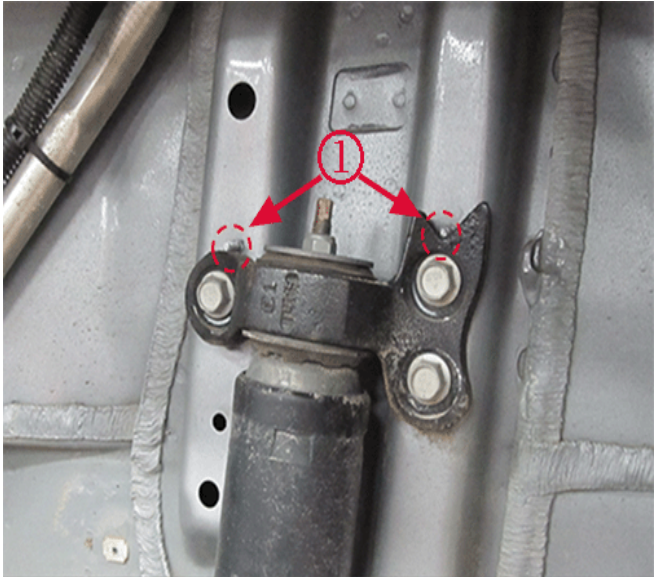
Bulletin No.: 16-NA-045

Date: February, 2019

TECHNICAL

Subject: Bent Rear Shock Locator Pin(s) Noticed During Rear Shock Absorber Replacement

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2019			All	All
Cadillac	XT5	2017	2019				
Chevrolet	Blazer	2019	2019				
	Traverse	2018	2019				
GMC	Acadia (VIN N)	2017	2019				
Holden	Acadia	2019	2019				

Involved Region or Country	North America, N.A. Export Regions and China
Condition	 <p style="text-align: right;">4409789</p>
Cause	One, or both, of the rear shock locator pins may bend in cases where the vehicle is harshly driven over rough terrain.

Correction

The rear shock locator pins are strictly an aide in positioning the shock during vehicle assembly, and **DO NOT** perform a function for retaining the shock. Any bent locator pin(s) should be cut off **prior** to installation of the new shock and a corrosion protection applied, following the Service Procedure below.

Service Procedure



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1. Using a small grinding wheel, or similar tool, remove the bent locator pin(s) and grind down any remaining nubs as close to the base as possible.



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Note: Contact Lloyds at 1-800-361-6766 or by email at sales@lloydslaboratories.com. Do not order from GMCCA.

2. To retain corrosion protection, using a small brush, apply a light coat of Lloyds Kryptonite™ Metal Treatment* - High Temp Satin Black 455 ml (16 oz) SKU 36500 to any ground areas. This first coat should flash in approximately 3-5 minutes.



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3. Apply a second coat of Lloyds Kryptonite™, and allow to dry per manufacturer's instructions.

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Warranty Information

For vehicles repaired under warranty, use the appropriate rear shock absorber replacement labor operation, from SI. Submit the cost of the required portion of Lloyds Kryptonite™ as a miscellaneous Net Item, not to exceed \$1.40 USD (\$1.94 CAD).

Version	3
Modified	Revised April 26, 2016 – Added GMC Acadia model. Revised February 14, 2019 – Added 2018 and 2019 Model Years, Enclave, Blazer, Traverse and Holden Acadia Models and added Regions row.

